**Number**: PL- XXX

**Date:** XX September 2018

**From:** Canadian Numbering Administrator (CNA)

**Subject:** NPA 879 to Overlay NPA 709 (Newfoundland & Labrador, Canada)

**Related Previous Planning Letter:** PL-503,PL-514

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In Telecom Decision CRTC 2017-35, dated 2 February 2017, the CRTC directed that relief for Newfoundland and Labrador area code 709 be provided through a Distributed Overlay using new area code 879.

The new area code 879 has been assigned by the North American Numbering Plan Administrator (NANPA) and will be implemented as a Distributed Overlay over the geographic area of the province of Newfoundland and Labrador currently served by the 709 area code. The area code 709 consists of 211 Exchange Areas serving the province of Newfoundland and Labrador which includes the major communities of Corner Brook, Gander, Grand Falls, Happy Valley – Goose Bay, Labrador City – Wabush, Marystown and St. John’s. A map showing the location of the area served by NPA 709, and a list of the 211 Exchange Areas are attached to this letter.

**In Telecom Decision CRTC 2018-333, dated 30 August 2018, *Revised relief implementation plan for area code 709 in Newfoundland and Labrador*, the Canadian Radio-television and Telecommunications Commission (CRTC) approved the revised Relief Implementation Date of 20 May 2022.**

**Commencing on 11 February 2022, many local calls dialled with 7 digits will first be connected to a network announcement notifying callers that the local number they have dialled must be preceded by its area code and that their call will now proceed after which the call will be completed. Carriers operating in NPA 709 that opt to employ a network announcement will phase in this network announcement from 11 to 18 February 2022 and maintain it until mandatory 10-digit local dialling is introduced on 6 May 2022.**

**When mandatory local 10-digit dialling begins, many calls dialled with 7 digits will be connected to a network announcement informing the caller that the number they dialled must be preceded by its area code, their call cannot be completed as dialled, and to hang up and redial using the area code. Carriers operating in NPA 709 that opt to employ a network announcement will phase in this network announcement from 6 to 13 May 2022, and replace it by a standard network announcement starting between 22 August 2022 and 22 September 2022.**

**The dialling plan for the area served by NPA codes 709 and 879 will be as follows:**

* **All local calls, including Extended Area Service calls, originating within the 709/879 overlay area and neighbouring NPAs must be dialled with 10-digits; i.e., NPA-NXX-XXXX.**
* **Toll and alternatively billed calls originating within the 709/879 overlay area will continue to be dialled with 10-digits after the appropriate prefix digit(s).**

**All international and domestic Telecommunications Service Providers (TSPs) should ensure that the new 879 NPA is activated throughout their networks by 12 November 2021 which is the start date for network testing.**

**The following test numbers for the new NPA 879 will be made available effective 12 November 2021. Routing of calls to area code 879 can be verified by dialling the 8378 (TEST) numbers which do not provide answer supervision. Billing of calls to area code 879 can be verified by dialling the 2455 (BILL) numbers which provide answer supervision.**

| **Test Number** | **Exchange Area****(Rate Center)** | **Carrier** |
| --- | --- | --- |
| 879-610-8378 and -2455 | St. John’s | Bell Canada |
| 879-620-8378 and -2455 | St. John’s | Bell Canada |
| 879-630-8378 and -2455 | Corner Brook | Bell Canada |
| 879-640-8378 and -2455 | Happy-Valley – Goose Bay | Bell Canada |
| 879-710-8378 and -2455 | St. John’s | TELUS Integrated Communications |
| 879-999-8378 and -2455 | St. John’s | TELUS Mobility |
| 879-888-8378 and -2455 | St. John’s | Rogers Communications Partnership (Wireless) |
| 879-777-8378 and -2455 | St. John’s | Rogers Communications Partnership (Wireline) |

**Calls successfully completed to test numbers will receive the following announcement:**

**“You have successfully completed a call to the 879 area code test number at [CARRIER NAME] in Newfoundland (or Labrador), Canada.”**

**The disconnection dates for the test numbers will be between 20 June 2022 and 25 July 2022.**

**Central Office (NXX) Codes within NPA 879 may be assigned to TSPs starting from 20 November 2022, but cannot be activated in the PSTN prior to the Relief Date of 20 May 2022.**

General questions about this relief activity may be directed to the Canadian Numbering Administrator (CNA), at [www.cnac.ca](http://www.cnac.ca). Specific questions related to telecommunications services and network routing should be directed to the appropriate TSP.

Attachments

Attachment 1

**Map of the NPA 709 area**

(After relief the NPA 709 area will be the NPA 709/879 area)

Attachment 2

**Exchange Areas in NPA 709**

 Existing Exchange Areas in NPA 709; these will be in NPA 709 and 879 after the overlay

|  |
| --- |
| Arnold's Cove |
| Badger |
| Baie Verte |
| Bay L'Argent |
| Bay Roberts |
| Beaumont |
| Bell Island |
| Belleoram |
| Bellevue |
| Benoit's Cove |
| Birchy Bay |
| Bishop's Falls |
| Black Duck Cove |
| Black Tickle |
| Bonavista |
| Botwood |
| Boyd's Cove |
| Branch |
| Brent's Cove |
| Brig Bay |
| Brigus |
| Brown's Arm |
| Buchans |
| Burgeo |
| Burin |
| Burlington |
| Campbellton |
| Cape Broyle |
| Carbonear |
| Carmanville |
| Cartwright |
| Catalina |
| Centreville |
| Chance Cove |
| Change Islands |
| Chapel Arm |
| Charlottetown (Bonavista Bay) |
| Charlottetown (Labrador) |
| Churchill Falls |
| Clarenville |
| Clarke's Head |
| Codroy |
| Come By Chance |
| Comfort Cove - Newstead |
| Conche |
| Cook's Harbour |
| Coomb's Cove |
| Corner Brook |
| Cottrell's Cove |
| Cow Head |
| Daniel's Harbour |
| Deer Lake |
| Degras |
| Eastport |
| Englee |
| English Harbour East |
| English Harbour West |
| Fairhaven |
| Fermeuse |
| Fleur De Lys |
| Flower's Cove |
| Fogo |
| Forteau |
| Francois |
| Freshwater |
| Gambo |
| Gander |
| Garden Cove |
| Garnish |
| Gaultois |
| Glenwood |
| Glovertown |
| Grand Bank |
| Grand Falls |
| Grandois |
| Green Island Cove |
| Greenspond |
| Grey River |
| Griquet |
| Hampden |
| Happy Valley - Goose Bay |
| Harbour Breton |
| Harbour Main |
| Hare Bay |
| Harry's Harbour |
| Hawkes Bay |
| Heart's Content |
| Heart's Delight |
| Hermitage |
| Hickman's Harbour |
| Hillgrade |
| Hillview |
| Hopedale |
| Horwood |
| Island Harbour |
| Isle Aux Morts |
| Jackson's Arm |
| Jamestown |
| Jeffreys |
| Joe Batt's Arm |
| King's Cove |
| King's Point |
| L'Anse Au Loup |
| Labrador City - Wabush |
| Ladle Cove |
| Lamaline |
| LaPoile |
| Lark Harbour |
| LaScie |
| Leading Tickles |
| Lewisporte |
| Little Bay |
| Little Bay Islands |
| Little Harbour |
| Little Heart's Ease |
| Long Harbour |
| Long Pond |
| Lourdes |
| Lower Island Cove |
| Lumsden |
| Main Brook |
| Makkovik |
| Mary's Harbour |
| Marystown |
| McCallum |
| McIvers |
| Millertown |
| Milltown |
| Ming's Bight |
| Monkstown |
| Monroe |
| Moreton's Harbour |
| Mount Carmel |
| Musgrave Harbour |
| Musgravetown |
| Nain |
| Natuashish |
| New Chelsea |
| New Harbour |
| Newman's Cove |
| Nipper's Harbour |
| Norman's Bay |
| Norris Arm |
| Northwest River |
| Old Perlican |
| Pacquet |
| Paradise River |
| Pasadena |
| Petit Forte |
| Pinsent's Arm |
| Plate Cove |
| Point Leamington |
| Pool's Cove |
| Port Albert |
| Port Au Port |
| Port Aux Basques |
| Port Blandford |
| Port Hope Simpson |
| Port Rexton |
| Port Saunders |
| Portugal Cove |
| Postville |
| Pouch Cove |
| Princeton |
| Raleigh |
| Ramea |
| Red Bay |
| Reef's Harbour |
| Rencontre East |
| Rigolet |
| River Of Ponds |
| Robert's Arm |
| Rocky Harbour |
| Roddickton |
| Rose Blanche |
| Rushoon |
| Seal Cove (Fortune Bay) |
| Seal Cove (White Bay) |
| Seldom |
| Sop's Arm |
| South Brook |
| Springdale |
| St. Alban's |
| St. Anthony |
| St. Brendan's |
| St. Bride's |
| St. George's |
| St. John's |
| St. Lawrence |
| St. Lewis |
| St. Mary's |
| Stephenville |
| Stephenville Crossing |
| Summerford |
| Summerside |
| Terra Nova |
| Terrenceville |
| Torbay |
| Trepassey |
| Triton |
| Trout River |
| Twillingate |
| Upper Island Cove |
| Wesleyville |
| Western Bay |
| Westport |
| Whitbourne |
| Wild Cove |
| Williams Harbour |
| Witless Bay |
| Woody Point |