

Canadian Numbering Administrator Annual Report

January 1, 2019 to December 31, 2019

CNA Staff

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Canadian Numbering Administration Consortium (CNAC)

The Canadian Numbering Administration Consortium Inc. (CNAC) was formed in 1998, under the regulatory authority of the Canadian Radio-television & Telecommunications Commission (CRTC), to oversee numbering administration activities in Canada. CNAC is an incorporated entity with a Board of Directors, and shares held by many Canadian Telecommunications Service Providers (TSPs). The primary function of CNAC is to oversee and fund the numbering administration activities of the Canadian Numbering Administrator (CNA).

CRTC Interconnection Steering Committee (CISC)

The CISC is a committee comprised of various industry representatives that facilitates the implementation of Telecom Decision CRTC 97-8 Local Competition and related Commission decisions. The mandate of the CISC is to undertake tasks related to technological, administrative and operational issues on matters assigned by the CRTC or originated by the public, that fall within the CRTC's jurisdiction.

Canadian Steering Committee on Numbering (CSCN)

The CSCN is an open public forum established in 1991 to consider and resolve numbering resource issues. It became a subtending Working Group of the CISC in 1998. In addition to the mandate defined in Appendix 1, Item 6, of the CISC Administrative Guidelines, the CSCN is responsible for:

- a) Developing number planning and implementation strategies for the Canadian telecommunications industry;
- b) Ensuring the equitable assignment of numbering resources in a competitive Canadian telecommunications industry environment;
- c) Ensuring that adequate and appropriate numbering resources are always available for Canadian public telecommunication services and customers;
- d) Ensuring that the administration of numbering resources does not confer an undue advantage on any entity nor inhibit the timely introduction of new telecommunication services or competition in these services in Canada;
- e) Ensuring the efficient, effective and equitable use of numbering resources in Canada including the assignment, administration, forecasting and conservation of these resources;
- f) Providing input and support about Canadian numbering practices to the CRTC via the CISC process;
- g) Promoting CISC-agreed positions on numbering issues in the North American telecommunications industry fora; and,
- h) Recommending to the CRTC, via the CISC process, allocations of numbering resources for the Canadian telecommunications industry.

Canadian Numbering Administrator (CNA) Organization

Effective January 1, 2019, the CNA operates via a division of COMsolve Inc. Edward Antecol serves as the Program Manager of the CNA. The CNA is located at 150 Isabella Street, Suite 605, Ottawa, ON, K1S 5H3.

Canadian Numbering Administrator Duties and Functions

A) CSCN Secretary

The CNA performs the duties of the CSCN Secretary in accordance with the CSCN Adjunct to the CISC Administrative Guidelines including:

- 1) Attends all meetings of the full CSCN and records the attendance and the proceedings of all such CSCN meetings and conference calls;
- 2) Maintains centralized files, including logs, of all CSCN documents;
- 3) Maintains current and accurate CSCN participant distribution list(s);
- 4) Prepares and ensures the timely distribution of the full CSCN meeting minutes;
- 5) Performs such other duties as may be prescribed from time to time by the CSCN; and,
- 6) Sends CSCN Minutes, Agendas and other documents identified by the CSCN for posting to the CRTC CISC Website.

B) Central Office Code Administration including NPA Relief Planning

The CNA performs CO Code administration functions in accordance with the *Canadian Central Office Code (NXX) Assignment Guideline* (Canadian COCA Guideline) for geographic NPAs assigned for use in Canada including NPA Relief Planning functions in accordance with the *Canadian NPA Relief Planning Guideline* and the *Canadian Adjunct to the INC NPA Allocation Plan and Assignment Guidelines*.

The CNA also performs CO Code administration functions in accordance with the *Canadian NPA 600 NXX Code Assignment Guideline* and the *Canadian Non-Geographic Code Assignment Guideline* for non-geographic NPAs assigned for use in Canada (i.e. 6YY).

C) CNA Role in NANPA Administered Resources

The CNA performs the following tasks with respect to North American Numbering Plan (NANP) number resources, which are controlled by the NANPA:

- 1) Receives, validates and forwards applications from Canadian entities to NANPA for assignment of:
 - a) NPA Codes;
 - b) ~~International Inbound NPA 456 NXX Codes;~~¹
 - c) PCS/N00 NXX Codes (NPA 500 NXXs);
 - d) NPA 9YY NXX Codes;
 - e) NPA 800 855-XXXX line numbers; and
 - f) Carrier Identification Codes (CICs).
- 2) Reclaims resources in certain circumstances.

D) Administration of Canadian Numbering Resources

The CNA performs the following administrative tasks:

- 1) Receives, validates and processes requests and maintains records for Non-Geographic Code Assignments (e.g., 5XX line numbers, NPA 600 NXX Codes, NPA 6YY and NPA 9YY resources), International Mobile Station Identity (IMSI) Codes, System Identifier Codes (SIDs); Emergency Service Routing Digit (ESRD) Blocks and MIN Block Identifier (MBI) Codes;
- 2) Maintains and publishes lists containing assignment information for Canadian numbering resources and approved applications of N11 codes in Canada;
- 3) Prepares and publishes a CNA Annual Report on the status of Canadian numbering resources;
- 4) Seeks clarification of guidelines approved by CRTC and/or the Alliance for Telecommunications Industry Solutions (ATIS) Industry Numbering Committee (INC) from the CSCN, CRTC staff or CRTC, as necessary;

¹ In 2017, the Industry Numbering Committee (INC) investigated the use of this resource in their networks and determined that there was no longer a need for the 456 NPA. INC agreed to sunset the ATIS-0300049, International Inbound NPA (INT/NPA/NXX) Assignment Guidelines and age the 456 NPA for five years before the NPA is returned to the general-purpose code pool. On 21 January 2019, the CRTC issued Telecom Decision CRTC 2019-16 which followed the INC Decision and, accordingly, NPA 456 numbers are no longer assignable in Canada.

- 5) Provides 'on request' reports to CSCN related to various numbering topics and data;
- 6) Provides clarification to interested parties with respect to the application of numbering resource guidelines and CRTC regulations applicable in Canada;
- 7) Participates in the CNA performance review process;
- 8) Investigates number assignment and administration issues, as necessary;
- 9) Seeks resolution, as necessary, from CSCN, CRTC staff or CRTC of number assignments and administration issues (including, but not limited to, frequency, format and content of NRUFs; Relief NPA selection; liaising with other numbering forums in North America);
- 10) Participates in and provides supporting data to the CSCN and CSCN Contribution Development Teams on request;
- 11) Liaises and coordinates the CNA's activities with NANPA to ensure effective and efficient use of NANP resources in Canada;
- 12) Establishes and maintains relationships with Innovation, Science and Economic Development Canada (formerly, Industry Canada) and the CRTC;
- 13) Develops and maintains knowledge of numbering activities at the INC and assesses the impacts of any INC activities on Canadian numbering administration and CNA functions;
- 14) Responds to requests from entities, including but not limited to, participants in the Canadian telecommunications industry, Innovation, Science and Economic Development Canada, the CRTC and the media about Canadian numbering resources and their administration;
- 15) Is the primary repository for numbering resource information for the Canadian telecommunications industry; and,
- 16) Communicates, orally and in writing, in both official languages, English and French.

CSCN Secretary

All of the CSCN secretary activities were carried out as required. Of particular interest, the CNA recorded the minutes and updated documentation for three one-day CSCN face-to-face meetings. The dates of the CSCN face-to-face meetings held in 2019 were 26 February 2019 (CSCN 113), 19 June 2019 (CSCN 114), 16 October 2019 (CSCN 115).

Copies of these meeting minutes are located at <http://www.crtc.gc.ca/cisc/eng/cisf3fa.htm#MINUTES>.

In addition to the regular CSCN face-to-face meetings, the CSCN Secretary recorded the minutes and updated documentation for three CSCN agenda-setting teleconferences, and three (4 April, 27 September, 8 November) CSCN teleconferences. These minutes can also be found at the website mentioned above.

CSCN Chair

The CSCN Chair is required to chair all CSCN meetings and teleconferences and attend all CISC Steering Committee meetings and teleconferences as well as prepare and present reports to the CISC concerning CSCN activities. CNA staff also participated in five (20 February, 11 April, 12 June, 8 August, 8 October) CISC walk-around processes or conference calls, three of which required reports to the CISC.

Central Office (CO) Code Administration

Canada is a member of the NANP. NANP telephone numbers are in the format NXX-NXX-XXXX where N is equal to 2 through 9 and X is equal to 0 through 9. The first NXX in a telephone number is the Numbering Plan Area (NPA) Code or Area Code, the second NXX is the CO Code and the XXXX is the line number.

When an eligible TSP in Canada requires the assignment of a block of telephone numbers, an application is made to the CNA for the assignment of a CO Code and its associated 10,000 line numbers. The CNA reviews the application to ensure that the service provider is eligible for the assignment of the CO Code in accordance with the CRTC-approved Canadian COCA Guideline. Once it is determined that the applicant has met all eligibility criteria and the application is completed with the correct data, a CO Code is selected and the data is entered into the Canadian Numbering Administration System (CNAS) and the TelcordiaTM Technologies, Inc., dba iconectiv, Assigned Code Record (ACD) screen. After the data is entered, the applicant is officially notified of the assignment using a Part 3 form. A Part 4 form is submitted to the CNA once the CO Code has been placed in-service by the Code Holder. The CNA subsequently updates the CNAS. The CO Code listings are updated on a daily basis on the CNA website at http://www.cnac.ca/co_codes/co_code_status.htm. The Canadian COCA Guideline, which was developed by the CSCN and approved by the CRTC, may be found at <http://www.crtc.gc.ca/cisc/eng/cisf3fg.htm>.

An applicant is never denied the assignment of a CO Code due to the improper completion of an application. CNA staff members work with the applicant until the application is completed correctly. However, in 2019, nine applications were denied because the applicants either did not respond to the CNA's requests for additional documentation or had not obtained CRTC staff approval, within the fourteen calendar day processing period allowed by the Canadian COCA Guideline.

The following table lists the CO Code Administration activity by month in 2019. It should be noted that all CO Code administration activities were completed within the timeframes stipulated in the Canadian COCA Guideline.

CO Code Administration activity in 2019

| Month | Part One Initial/ Growth | Part One Update | Bulk A | Bulk B | Reclaimed | Other ² |
|-----------|--------------------------------|--------------------|--------|--------|-----------|--------------------|
| January | 33 | 10 | 0 | 0 | 1 | 0 |
| February | 54 | 5 | 0 | 0 | 0 | 1 |
| March | 62 | 41 | 0 | 0 | 20 | 0 |
| April | 30 | 5 | 0 | 0 | 14 | 0 |
| May | 47 | 21 | 0 | 0 | 2 | 3 |
| June | 58 | 95 | 0 | 0 | 0 | 12 |
| July | 77 | 286 | 0 | 0 | 0 | 1 |
| August | 59 | 127 | 0 | 0 | 0 | 0 |
| September | 121 | 29 | 0 | 0 | 2 | 1 |
| October | 110 | 45 | 0 | 0 | 1 | 0 |
| November | 73 | 48 | 0 | 0 | 15 | 0 |
| December | 113 | 11 | 0 | 0 | 0 | 0 |
| Total | 837 | 723 | 0 | 0 | 55 | 18 |

The following table summarizes CO Code Administration by year from 2001 to 2018.

Historical CO Code Administration

| Year | Part One Initial/ Growth | Part One Update | Bulk A | Bulk B | Reclaimed | Other |
|------|--------------------------------|--------------------|--------|--------|-----------|-------|
| 2001 | 572 | 305 | 110 | 374 | 112 | 56 |
| 2002 | 358 | 290 | 0 | 192 | 56 | 68 |
| 2003 | 335 | 343 | 0 | 64 | 30 | 21 |
| 2004 | 453 | 280 | 13 | 45 | 44 | 88 |
| 2005 | 649 | 259 | 116 | 0 | 40 | 30 |
| 2006 | 933 | 359 | 330 | 55 | 51 | 41 |
| 2007 | 1028 | 254 | 42 | 0 | 90 | 61 |
| 2008 | 992 | 198 | 10 | 0 | 131 | 28 |
| 2009 | 645 | 163 | 105 | 19 | 76 | 12 |
| 2010 | 1022 | 180 | 15 | 41 | 54 | 20 |
| 2011 | 808 | 214 | 149 | 56 | 29 | 7 |
| 2012 | 829 | 122 | 112 | 23 | 27 | 13 |
| 2013 | 808 | 134 | 0 | 104 | 48 | 33 |
| 2014 | 687 | 167 | 108 | 117 | 63 | 13 |
| 2015 | 869 | 103 | 53 | 63 | 36 | 15 |
| 2016 | 1572 | 145 | 150 | 0 | 32 | 17 |
| 2017 | 1149 | 261 | 486 | 0 | 52 | 42 |

² Definition of “Other” in the body of the report has been changed to match recording methods employed by the CNAS tracking software since at least 2016. 2019 reporting of “Other” is consistent with time periods from at least 2016.

| Year | Part One Initial/ Growth | Part One Update | Bulk A | Bulk B | Reclaimed | Other |
|-------------|---|----------------------------|---------------|---------------|------------------|--------------|
| 2018 | 1582 | 186 | 213 | 0 | 12 | 7 |
| 2019 | 837 | 723 | 0 | 0 | 55 | 18 |

Part One Initial/Growth applications are the quantity of CO Code Applications processed by the CNA that resulted in the assignment of new CO Codes. These would include applications for Initial, Additional Codes for Growth or Additional Codes for a Unique Purpose.

Part One Update applications are the quantity of CO Code Applications processed by the CNA to update data in the CNAS and the ACD screens. These applications are made using Part 1 - CO Code Assignment, Reservation, Information Change, or Return forms detailing the appropriate changes, for the affected CO Code. This process includes changes such as, but not limited to, the OCN, switching entity/POI and Rate Center name.

Part One Bulk A applications are the quantity of CO Code Applications processed by the CNA that are received in volume and require a significantly reduced level of effort to process, compared to the Part 1 applications discussed above. The CNAC Board has agreed that Bulk A applications will meet the following criteria:

- A Part One Application is required in accordance with the *Canadian Central Office Code (NXX) Assignment Guideline*;
- The Assigned Code Record (ACD) screen must be opened;
- One or two identical changes to the same data element;
- No error checking on the part of the CNA is required;
- Applications relate to updated information only;
- There must be at least ten NXXs involved; and,
- The normal fourteen calendar day processing time does not apply.

Part One Bulk B applications are the quantity of CO Code Applications that are processed by the CNA and are received in volume and meet the following criteria as agreed to by the CNAC Board:

- A Part One Application is required in accordance with the *Canadian Central Office Code (NXX) Assignment Guideline*;
- The Assigned Code Record (ACD) screen must be opened;
- Three or more changes to the same data elements are required; or
- Identical changes to three or more data elements are required; or
- Differing changes made to three or more or numerous data elements are required;
- Error checking is provided by the CNA;
- Applications relate to updated information only;
- There must be at least ten NXXs involved; and,

- The normal fourteen calendar day processing time does not apply.

Part One Recovered CO Code applications are the quantity of CO Code Applications processed by the CNA to reclaim CO Codes for the following reasons:

- a) The CO Code is no longer required by the Code Holder for the purpose originally assigned;
- b) The service for which the CO Code was assigned is discontinued;
- c) The CO Code Holder has ceased operation;
- d) The CO Code was assigned, but not used in conformance with the *Canadian Central Office Code (NXX) Assignment Guideline*; or
- e) The CO Code was not placed In-Service within the time frame specified in the *Canadian Central Office Code (NXX) Assignment Guideline*.

These applications are made using Part 1 - CO Code Assignment, Reservation, Information Change, or Return forms or through the CO Code reclamation process.

The “Other” column generally represents cancelled or suspended CO Code applications tracked as miscellaneous by the CNAS performance tracking software and does not include the total of Denied applications.

Numbering Resource Utilization Forecast (NRUF)

Each NPA Code contains approximately 750 assignable CO Codes, depending on the NPA. The CNA is required to determine the approximate date when all assignable CO Codes will exhaust in each NPA to begin NPA relief planning activities to ensure that enough telephone numbers and CO Codes remain available for assignment prior to the introduction of a new NPA. This is achieved by conducting the annual NRUF.

In accordance with the *Canadian Numbering Resource Utilization Forecast (C-NRUF) Guideline*, during the fourth quarter of each year the CNA requests all existing and prospective CO Code Holders to complete the General Numbering Resource Utilization Forecast (G-NRUF) worksheet and return it to the CNA by February for analysis. On the worksheet, the Code Holders list the number of CO Codes, by NPA, that are assigned to them as well as forecast the number of CO Codes they expect to require, by NPA, in each of the next six years.

During the CNA's analysis of the data provided on the worksheets, any discrepancy between the CNA database and the number of assigned CO Codes that the Code Holder has indicated on the worksheet is discussed with the Code Holder to ensure that the data is correct. The CNA also scrutinizes the Code Holder's forecast data to compare it against previous years' forecasts to detect any large deviations. The CNA contacts the Code Holder to determine why the deviation has occurred and to ensure that no errors were made. Additionally, the CNA verifies any forecasts from new entrants that appear to be inflated. The CNA discusses the forecast with the new entrant and offers educated assistance to ensure that the forecast is valid. Any large discrepancies or unusual

forecasts are reported to CRTC staff for their information and action before the final aggregate data is posted on the CNA website and presented to the CSCN. CRTC and CNA staff meet to discuss the NRUF results, in detail, before they are released to the CSCN and NANPA. Once the G-NRUF data is presented to CRTC staff and the CSCN, it is forwarded to the NANPA to be used in its analysis for determining the exhaust date of the NNP.

On 14 December 2018, the CNA requested all existing and prospective CO Code Holders to provide their year 2019 G-NRUF to the CNA by 01 February 2019. The aggregate G-NRUF data was reviewed with CRTC staff before it was posted to the CNA website on 26 March 2019. It was then presented to the CSCN and forwarded to the NANPA.

When the G-NRUF indicates that an NPA will exhaust within or at about 72 months (the Relief Window), the CNA informs CRTC staff, who normally initiate the publication of a CRTC Notice of Consultation. The Notice is used to inform the public that NPA relief is required and also solicits interested parties to be part of the NPA Relief Planning Committee. Subsequently, the CNA NPA Relief Planner conducts a Relief NRUF (R-NRUF), which is similar to the annual G-NRUF except that existing CO Code assignments and the forecast CO Code requirements are generally reported at the exchange area level of detail and at six month intervals, depending on the applicable CRTC determination and requirements set by the Relief Planning Committee (RPC).

During 2019, based on G- and R-NRUFs results from January and July 2019, - following NPAs were forecast to exhaust within the Relief Window and were being monitored with semi-annual R-NRUFs:

- 236/250/604/778 (relief was implemented on 4 May 2019 with new NPA 672)
- 249/705 (New for 2019)
- 289/365/905
- 306/639
- 343/613
- 403/587/780/825
- 416/437/647 (New for 2019)
- 438/514 (New for 2019)
- 450/579
- 506
- 709
- 819/873 (New for 2019)

During 2019, the CNA conducted R-NRUFs for the above NPAs as indicated in the following table.

Summary of 2019 NRUF Activity

| NRUFs | DUE DATE | NPA |
|--------|-------------|--|
| R-NRUF | 01 Feb 2019 | NPA 289/365/905, 306/629, 343/613, 403/587/780/825, 450/579, 506 and 709 |
| G-NRUF | 01 Feb 2019 | All geographic NPAs (excluding exhausting NPAs) |
| G-NRUF | 01 Feb 2019 | Non-Geographic NPAs using numbers in NPAs 5XX, 600 and 9YY |
| R-NRUF | 09 Aug 2019 | NPAs 249/705, 289/365/905, 306/639, 343/613, 403/587/780/825, 416/437/647, 438/514, 450/579, 506, 709, 819/873 |

All the 2019 NRUF results may be found at:
<http://www.cnac.ca/NRUF/NRUF.htm#Results>.

There were two conference calls held to review NRUF results in 2019.

When NRUF results indicate that the forecast demand for CO Codes in an NPA exceeds the supply of CO Codes under situations described in Section 8.1 of the *Canadian NPA Relief Planning Guideline*, a Jeopardy Condition is declared. Under a Jeopardy Condition, the CNA conducts quarterly Jeopardy NRUFs (J-NRUFs). In the event of a J-NRUF, Code Holders and prospective Code Holders submit two versions of their forecast – one that includes code assignment restrictions based on the Jeopardy Contingency Plan and one that includes no code assignment restrictions. No Jeopardy Conditions existed in 2019.

NPA Relief Planning

NPA relief planning is a public process that is described in the *Canadian NPA Relief Planning Guideline*, which may be found at <http://www.crtc.gc.ca/cisc/eng/cisf3fg.htm>. To increase public awareness and participation in the NPA relief planning process, the CRTC has determined that NPA Relief Planning Committees (RPCs) are to be established as ad hoc sub-committees of the CISC. The CNA is required to create and maintain an NPA Relief Planning distribution list, which is frequently updated as participants in the relief planning process are not static.

The information provided by the various NRUFs was used in the development of several viable relief options that were included in the Initial Planning Documents (IPDs). This has now been streamlined into a new document called a Proposal for Relief of an Overlay Complex (PROC) as applicable. The first PROC was developed for 289/365/905 in 2019 and the PROC template is currently being examined for further streamlining by CSCN. The PROC was sent to current and prospective CO Code Holders in the affected NPA and to any other party that the CNA believed should have an interest in the ensuing NPA relief activities (e.g., municipalities, public interest groups and the Canadian Security Association). Parties were invited to submit contributions suggesting other relief planning options and to attend the first RPC meeting.

In 2019, the following RPC meetings were held (including as part of some joint RPC/CSCN meetings):

| RPC / NPA | RPC Meeting | Type | Purpose |
|-----------------|-------------|----------------|--|
| All NPA's | 04-Apr-19 | Joint CSCN/RPC | Review January NRUF Results |
| All NPA's | 27-Sep-19 | Joint CSCN/RPC | Review July 2019 R-NRUF Results |
| | | | |
| 236/250/604/778 | 5-Mar-19 | RPC Meeting | CATF and NITF reports reviewed and approved |
| 236/250/604/778 | 12-Jun-19 | RPC Meeting | Approved final progress reports from CATF and NITF (Relief complete) |
| | | | |
| 289/365/905 | 20-Jun-19 | RPC Meeting | Review PROC, reviewed draft PD and RIP. (At Joint CSCN/RPC meeting, decision was made to review relief date after January R-NRUF.) |
| | | | |
| 403/587/780/825 | 07-Aug-19 | RPC Meeting | Meeting to consider altering/shortening CATF and NITF activity timelines. (Telecom Decision CRTC 2019-130 dated 3 May 2021 approved PD and RIP with an implementation date of 15 May 2021. Draft Planning Letter posted 7 July 2019, RPC call held 7 Aug 2019, RPC TIF Report #2 sent to CISC on 30 Aug 2019. Planning Letter published by NANPA on Aug 20, 2019.) |
| | | | |
| 450/579 | 23-Apr-19 | RPC Meeting | To defer the Relief Date (TIF Report # 2 issued 10 May 2019, Relief planning process on hold, approved by the CISC on June 18 2019 and approved by CRTC in Telecom Decision CRTC 2019-347 dated 8 Oct 2019.) |
| | | | |
| 506 | 27-Jun-19 | RPC Meeting | Review CATF & NITF Progress Reports (NITF Progress Report #1 and CATF Progress Report #1 forwarded to CRTC staff 2 July 2019.) |
| 506 | 7-Nov-19 | RPC Meeting | Meeting to discuss change in Relief Date. (TIF report filed with CISC on 27 Nov 2019 to revise relief activity timelines.) |

The initial and all subsequent RPC meetings are chaired by the CNA, which also supplies the NPA Relief Planner and the RPC secretary.

At the initial meeting, IPDs/PROCs are discussed in detail so the Committee members can become familiar with the NPA from a geographic, demographic, Exchange Area and NRUF point of view. Additionally, the Relief Options contained in the IPD (if applicable) are discussed in detail as are any contributions received by the CNA from any interested party.³

During the RPC meetings, the Committee modifies the IPD/PROC or an interested party contribution to become the Planning Document (PD). The Committee will normally come to consensus on a recommended Relief Option. Where an IPD is utilized, the recommended relief option will be compared to other relief options either proposed in the IPD or considered by the RPC and this comparison will be included in the PD, which is forwarded to the CRTC via the CISC process.

During 2019 the CNA chaired, supplied a Secretary and Relief Planner and prepared minutes for the RPC meetings.

CNA Role in NANPA Controlled Resources

In addition to NPA Codes, the NANP contains other numbering resources. These numbering resources are also assigned to Canadian telecommunications entities by the NANPA via the CNA. Applications for these resources are received by the CNA and reviewed for accuracy and to ensure that the applicant meets Canadian regulatory requirements. Complete and correct applications are forwarded to the NANPA along with a recommendation for assignment. The CNA will deny the assignment of these resources and return the application where the applicant does not meet Canadian regulatory requirements or the requirements of the applicable assignment guideline or its Canadian adjunct. No application is rejected because it is not completed correctly unless it is impossible to acquire the necessary information from the applicant. The CNA works with the applicant until the application is properly completed. Once the NANPA has assigned a code, it is forwarded to the CNA who informs the applicant of the assignment. The CNA acts as the Canadian telecommunications industry liaison with the NANPA.

The CNA keeps a separate listing of all resources assigned to Canadian entities along with links to the associated Canadian guidelines, Industry Numbering Committee assignment guidelines and the associated Canadian Adjunct to those guidelines. These items may be accessed through the CNA website at <http://www.cnac.ca/> by using the drop down list under the “Numbering” button.

³ In Telecom Decision CRTC 2019-24, dated Jan 29, 2019, the Commission approved consensus report CNRE124A by the CRTC Interconnection Steering Committee’s Canadian Steering Committee on Numbering (CSCN). In the report, the CSCN recommended streamlining the relief planning process for area codes that are set to exhaust by removing the concentrated and boundary extension overlay options as relief options that are required to be evaluated. The decision also created a new simplified PROC to replace the IPD in applicable circumstances. The IPD would continue to be used for relief of a geographic NPA served by a single NPA code

The CNA is required to receive, validate and forward applications from Canadian entities to NANPA for assignment of the following resources:

- NPA Codes;
- ~~International Inbound NPA 456 NXX Codes;~~ (no longer available for assignment)
- PCS/N00 NXX Codes (NPA 500 NXXs) reserved for Canadian entities;
- NPA 9YY NXX Codes;
- NPA 800 855-XXXX line numbers; and
- Carrier Identification Codes (CICs).

During 2019, five CICs were recovered. No new CIC codes were issued or updated. No NPA 500 NXX's, NPA 9YY NXX's or NPA 800 855-XXXX's were assigned, updated or recovered.

Three NPA Codes (354, 368 and 474) were assigned in 2019. Total quantity of Canadian Geographic NPAs assigned as of 31 December 2019 is 46.

| Code Resource | 2018 Assignments | 2019 Assignments |
|---------------|---------------------|---------------------|
| NPA Codes | 2 | 3 |
| NPA 500 NXXs | 0 | 0 |
| 9YY NXX | 0 | 0 |
| 800 855-XXXX | 0 | 0 |
| CIC | 0 | 0 |

CNA Role in Telcordia™ Technologies, Inc. dba iconectiv Controlled Resources

In addition to the NANPA controlled resources, SS7 resources are assigned to Canadian telecommunications entities by iconectiv with the assistance of the CNA. iconectiv is under contract by the American National Standards Institute (ANSI) to administer these resources in North America. Applications for these resources are submitted online to iconectiv and require an upfront fee payment before the application is processed. Most applicants require the CNA's assistance to determine if they require a Small Network Code or a Network Code Block and to determine if they meet the regulatory requirements to be eligible for an assignment. The CNA is normally required to assist new applicants to locate the SS7 related website and complete the online form. Once iconectiv has assigned a code, notice of its assignment is forwarded to the CNA and the applicant. The CNA acts as the Canadian telecommunication industry liaison with iconectiv.

A description of SS7 Network Codes and the Global Title Translation (GTT) Point Code Industry Notification Process, which is facilitated by CRTC staff, can be found at the CNA website at <http://www.cnac.ca/> by using the drop down list under the "numbering" button. It should be noted that a list of these resources does not currently appear on the CNA website at the request of the industry.

During 2019, no SS7 Small Network Code or Network Point Code Blocks were assigned.

| Code Resource | 2018 Assignments | 2019 Assignments |
|-----------------|---------------------|---------------------|
| SS7 Point Codes | 0 | 0 |

Other Administration Activities

The CNA is required to receive, validate and process requests and maintain records for NPA 600 NXX Codes. A description of these resources and a listing of assignments may also be found on the CNA website. No NPA 600 NXX Codes were assigned in 2019.

The CNA is required to receive, validate and process requests and maintain records for Canadian Emergency Service Routing Digit (ESRD) Blocks. A description of these resources and a listing of assignments may also be found on the CNA website. There were 131 ESRD Blocks assigned during 2019.

The CNA is required to receive, validate and process requests and maintain records for Canadian MIN Block Identifier (MBI) Codes. A description of these resources and a listing of assignments may also be found on the CNA website. During 2019, there were 212 Codes assigned and none reclaimed.

The CNA is required to receive, validate and process requests and maintain records for System Identifier Codes (SIDs). A description of these resources can be found on the CNA website. There were no SID assignments in 2019.

The CNA is required to receive, validate and process requests and maintain records for the Mobile Network Code (MNC) portion of International Mobile Station Identifier Codes (IMSI) used in Canada. A description of these resources and a listing of assignments can be found on the CNA website. Nine MNCs were assigned in 2019.

The CNA is required to receive, validate and process requests and maintain records for Canadian Non-Geographic Code numbering resources. Canadian Non-Geographic NPAs include 622, 633, 644, 655, 677, and 688. These are referred to as “6YY” NPAs. During 2019, 40 Non-Geographic Codes were assigned by the CNA. The CNA continues to closely monitor these assignments to ensure that these Codes are put in-service within the appropriate timeframes.

Administrative Code Resources Summary

| Code Resource | 2018 Assignments | 2019 Assignments |
|------------------|---------------------|---------------------|
| 600 NXX | 0 | 0 |
| ESRD | 138 | 131 |
| MBI ⁴ | 315 | 212 |
| SID | 0 | 0 |
| MNC | 4 | 9 |
| 6YY NPA's | 54 | 40 |

In 2019, the CNA participated in the review of contributions associated with the following new TIFs considered by CSCN:

Proposed TIF 106 (Streamline the Central Office Code (NXX) Assignment Request and Confirmation Forms)

TIF 105 - Review of the relief planning and number forecast processes associated with Relief of an Overlay NPA Complex

TIF 104 - Update Canadian International Mobile Subscription Identity ("IMSI") Assignment Guideline

CNA also provided a contribution to CSCN in respect of 2020 NRUF process.

Industry Fora

To ensure that the CNA is up-to-date with CSCN activities and to ensure that the CSCN is able to develop and modify number assignment guidelines, the CNA attends a number of industry fora in the US. The CNA attended Common Interest Group on Routing and Rating (CIGRR) meetings to ensure that the Canadian industry is aware of rating and routing changes in the US that affect Canada and Canadian assignment guidelines. The CNA attended 3 CIGRR meetings in 2019.

The CNA is required to develop and maintain knowledge of numbering activities at the INC and assess the impacts of any INC activities on Canadian numbering and CNA functions. The CNA (through COMsolve) maintains a membership in ATIS and receives all INC working group related correspondence, submissions and draft proposals. The CNA attended one face-to-face INC meeting in 2019 in person and several by teleconference. CNA has delivered three summaries of INC issues that could affect Canadian assignment guidelines to the CSCN following all INC general meetings.

⁴ By prior agreement, some MBI codes are auto-assigned by CNA systems to carriers when new CO codes are acquired.

Canadian CIGRR

The Canadian Common Interest Group on Routing and Rating (CIGRR) was implemented to ensure that the Canadian industry is aware of rating and routing changes in the US that affect Canada, and to develop Canadian-only solutions to rating and routing issues. The CNA attended the one and only Canadian region CIGARR meeting which was held by teleconference in 2019.

Website

The CNA is required to establish and maintain a public Internet website. The CNA website contains numbering information, which is unique to Canada, and generally it does not duplicate information that is available on the NANPA website. The CNA website provides a brief description of the information that is contained on the NANPA website, including the NANPA Internet website address.

The following information is available on the CNA Internet website at www.cnac.ca:

- 1) CNA mandate, mailing address, contact names, telephone and facsimile numbers, and E-mail addresses;
- 2) Canadian Numbering Administration Consortium (CNAC) background, mailing address, contact names, telephone and facsimile numbers, and E-mail addresses;
- 3) Canadian Geographic NPA Information including a Map of Canada showing Canadian geographic NPAs and a list of CO Codes and the status of each (e.g., assigned, reserved, protected, test, available) in a downloadable spreadsheet file format;
- 4) Canadian Non-Geographic NPA and CO Code information. Non-Geographic NPA CO Codes are not associated with Exchange Areas and cannot be shown on a map. A list of Non-Geographic CO Codes and the status of each (e.g., assigned, reserved, protected, test, available) in a downloadable spreadsheet file format is available;
- 5) A list of Canadian National Numbering Resources;
- 6) Unique CRTC-approved Number Resource Assignment Guidelines, including the CSCN Adjunct to the CISC Administrative Guidelines and links to the CRTC website;
- 7) List of INC Number Resource Assignment Guidelines which apply in Canada plus the address of the website where copies may be obtained;
- 8) Other CNA information or reports as directed by CNAC and the CRTC;

- 9) CNA Annual Reports;
- 10) CSCN Information;
- 11) CSCN Membership List including company name, contact name, mail address, telephone and facsimile number, and e-mail address;
- 12) Current Schedule of CSCN meetings and conference calls;
- 13) Most recent Draft CSCN Meeting Minutes;
- 14) Applicable NPA Relief Planning documentation; and,
- 15) Historical NRUF results and the latest NRUF forms and instructions.

This information is updated on a timely basis when the CNA receives new information and at a minimum of once every week. On the evening of Friday, December 21, 2018 the cnac.ca domain was transferred to COMsolve. In 2019 the website had the following statistics from Google analytics:

Sessions: 351,588 (up 26%)
Pageviews: 527,385 (up 13%)