

## **NPA 519 (226)**

### **Commission Directives**

In Telecom Decision CRTC 2003-66, released on September 29, 2003, the CRTC approved a recommendation from the NPA 519 Relief Planning Committee to delay the Relief Date for NPA 519 from February 19, 2005 (as stated in Telecom Decision CRTC 2002-25) until October 21, 2006.

On September 27, 2004, the Commission released Telecom Decision CRTC 2004-62, *NPA 519 Relief Plan (Southwestern Ontario)*. In this Decision, the CRTC approved recommendations for relief of area code 519, as proposed by the Numbering Plan Area 519 Relief Planning Committee. Specifically, the CRTC approved the phasing in of the permissive 10-digit local dialing announcement commencing 17 June 2006 and ending 24 June 2006, and the phasing in of mandatory 10-digit local dialing and the related announcement commencing 14 October 2006 and ending 21 October 2006. The CRTC directed the Canadian Numbering Administrator to request a special Numbering Resource Utilization Forecast survey to capture all known and anticipated demand for the next 24 months, and to file the results with the CRTC by 10 January 2005, in order to discover any advancement in the projected dates for exhaust of available telephone numbers in area code 519. The CRTC also directed the RPC to file, by 29 October 2004, a revised Relief Implementation Plan, which must include a single announcement text to be used by all telecommunications service providers in area code 519 during the permissive 10-digit local dialing period and a single announcement text to be used during the mandatory 10-digit local dialing period.

On May 16, 2005 in Telecom Decision CRTC 2005-30, the Commission approved the 29 October 2004 Revised NPA 519 Relief Implementation Plan.

### **Status Report**

On June 6, 2003, the Chair of the Relief Planning Committee submitted NPA 519 Relief Planning Committee TIF Report 3 to the Chair and Secretary of the CISC for discussion during their next meeting or conference call. The CISC approved the TIF Report 3 on August 8, 2003. The NPA 519 Relief Planning Committee TIF Report 3 recommended that:

- 1) The CISC submit a recommendation to the CRTC to modify the Relief Date of 19 February 2005 to 21 October 2006.
- 2) The CRTC direct the RPC to reconvene at an appropriate time to change the RIP including the relief implementation schedule and associated Consumer Awareness Program and Planning Letter, as necessary.
- 3) The Commission direct the RPC to monitor the future NRUF results and actual CO Code assignments, and to advise the Commission when and if any further deferral or advance of the Relief Date would be warranted.

On September 29, 2003, in Telecom Decision CRTC 2003-66, the CRTC approved the NPA 519 Relief Planning Committee recommendation to delay the Relief Date for NPA 519. A Relief Planning Committee conference call was scheduled for January 22, 2004 to begin revising the Relief Implementation Plan and associated documentation.

On April 26, 2004, a conference call was held to discuss the April 2004 S-NRUF results. At that time an agreement was reached to retain the October 21, 2006 relief implementation date recommended by the NPA 519 TIF Report 3 and approved by the Commission in Decision 2003-66, dated 29 September 2003.

On May 17 and June 7, 2004, conference calls were held to develop a revised Relief Implementation Plan to accommodate the October 21, 2006 relief date. TIF Report 4 was created to act as a transmittal document for the revised Relief Implementation Plan to the CISC. The Chair has requested that the TIF Report and Relief Implementation Plan be approved using the CISC "walkaround" process.

On August 30, 2004, a joint conference call for the NPA 514, 519 and 613/819 Consumer Awareness Task Forces was convened. During this conference call, the Consumer Awareness Task Force participants agreed to propose that:

- Filing of Consumer Awareness Programs with the Commission by individual Telecommunications Service Providers would be scheduled for 1 February 2005;
- Business customers would be informed of 10-digit dialing no later than 1 April 2005; and,
- Consumers would be informed of 10-digit dialing no later than 17 June 2005.

A contribution was distributed by Bell Canada on October 19, 2004 that aligned the relief implementation schedules for NPAs 514, 519 and 613/819.

After the release of Telecom Decision CRTC 2004-62, conference calls were convened on October 7, October 19 and October 27, 2004 to discuss the Decision, approve the Consumer Awareness Task Force's proposal, review the Bell Canada contribution and to revise the NPA 519 Relief Implementation Plan to comply with the directives contained in the Decision. On October 29, 2004, the Chair of the NPA 519 RPC submitted the updated Relief Implementation Plan to the Commission for approval.

The combined Consumer Awareness Program Task Forces for NPAs 514, 519 and 613/819 held a teleconference on November 30, 2004. All participants approved the implementation of the Numbering Alliance for the 514, 519, 613 and 819 projects.

On January 28, 2005 the Telecommunications Alliance communications plans for the 514, 519 and 613/819 numbering projects were filed with the Commission.

In Telecom Decision CRTC 2004-62, the CRTC directed the Canadian Numbering Administrator to request a special Numbering Resource Utilization Forecast survey to capture all known and anticipated demand for the next 24 months. TSPs were to submit their S-NRUFs to the CNA by November 22, 2004. The CNA consolidated these results and declared a Jeopardy Condition for NPA 519 on December 21, 2004. Subsequently, a J-NRUF was requested by the CNA, with a due date of January 31, 2005. The CNA consolidated the preliminary results and discussed with CRTC staff prior to publishing it on March 8, 2005.

On December 24, 2004 Commission staff released a letter requiring the CNA to convene an emergency conference call with members of the RPC to discuss how quickly the new area code could be implemented and how quickly a consumer awareness program could be launched. The CNA was requested to report the results of this meeting to the Commission by the end of January 2005.

Conference calls were held on January 17 and 21, 2005 to develop recommendations regarding the NPA 519 Jeopardy Condition and a response to the CRTC staff letter. The CNA filed the RPC's recommendations in the form of a report that was sent to CRTC staff on January 31, 2005. On March 1, 2005 the Commission issued a letter acknowledging the NPA 519 RPC's recommendations and indicating that the timelines established in Telecom Decision CRTC 2004-62 need not be changed.

The combined Network Implementation and Consumer Awareness Task Forces for NPAs 450/514, 519 and 613/819 held teleconferences on June 30, 2005, July 13, 2005, May 21, 2006 and August 10, 2006 to review and approve their respective Progress Reports. It was concluded that the Task Forces are progressing according to schedule.

In accordance with the Canadian NPA Relief Planning Guidelines, once a Jeopardy Condition has been declared for an NPA, the CNA is required to conduct a quarterly J-NRUF. On June 28, 2006 the CNA requested the most recent quarterly J-NRUF, which was due on July 28, 2006. The results were released on September 1, 2006.

By September 2006 the CNA had begun to assign NPA 226 CO Codes.

Mandatory 10-digit dialing in NPA 519 was implemented on October 21, 2006 as per Telecom Decision CRTC 2004-62 as amended by Telecom Decision CRTC 2005-30.

On December 12, 2006 the Network Implementation and Consumer Awareness Task Force final progress reports were filed with the Commission and both reported a smooth transition to mandatory 10-digit dialing.

Historical COCUS and NRUF data, including the most recent results is summarized in the following chart.

#### Summary of Projected Exhaust Dates

| <b>NPA</b> | <b>Type of C-NRUF</b> | <b>Date of Publication</b> | <b>Projected Exhaust Date</b> |
|------------|-----------------------|----------------------------|-------------------------------|
| 519        | R – NRUF              | 9 May 2000                 | January 2006                  |
| 519        | R – NRUF              | 28 July 2000               | August 2006                   |
| 519        | R – NRUF              | 30 Oct 2000                | December 2006                 |
| 519        | R – NRUF              | 10 April 2001              | June 2006                     |
| 519        | R – NRUF              | 1 July 2001                | July 2006                     |
| 519        | R – NRUF              | 1 May 2002                 | November 2006                 |
| 519        | S – NRUF              | 18 September 2002          | May 2007                      |
| 519 / 226  | S – NRUF              | 15 April 2003              | December 2007                 |
| 519 / 226  | S – NRUF              | 30 September 2003          | October 2007                  |
| 519 / 226  | S – NRUF              | 14 April 2004              | October 2007                  |

| <b>NPA</b> | <b>Type of C-NRUF</b> | <b>Date of Publication</b> | <b>Projected Exhaust Date</b> |
|------------|-----------------------|----------------------------|-------------------------------|
| 519 / 226  | S – NRUF              | 30 September 2004          | March 2008                    |
| 519 / 226  | S – NRUF              | 21 December 2004           | April 2006                    |
| 519 / 226  | J – NRUF              | 8 March 2005               | September 2007                |
| 519 / 226  | J – NRUF              | 18 May 2005                | July 2007                     |
| 519 / 226  | J – NRUF              | 17 August 2005             | August 2007                   |
| 519 / 226  | J – NRUF              | 18 November 2005           | December 2006                 |
| 519 / 226  | J – NRUF              | 13 March 2006              | January 2007                  |
| 519 / 226  | J – NRUF              | 26 May 2006                | December 2006                 |
| 519 / 226  | J – NRUF              | 1 September 2006           | November 2006                 |