

NETWORK IMPLEMENTATION TASK FORCE (NITF)

NPAs 250, 403 & 780

PROGRESS REPORT #2

22 July 2008

The NITF submits this progress report to the RPC to provide an update on the status of its activities to implement 10 digit local dialing in NPAs 250, 403 & 780, the extension of overlay NPA 778 on NPA 250 and the new overlay NPA 587.

The NITF reports that all carriers submitting comments to it have indicated they are following the schedule in the Relief Implementation Plans (RIPs) for NPAs 250, 403 & 780 and all activities are being implemented in accordance with the major milestones.

As reported in Progress Report #1, some carriers reported a problem with providing network announcements and automatic call completion on calls dialed using only 7 digits in certain switches commencing 23 June 2008. The NITF understands that any carriers with this problem have advised the CRTC of their current status and actions taken to address it. The NITF will not be taking any additional action regarding this situation at this time.

Some carriers reported a problem with providing network announcements and automatic call completion on calls dialled using only 7 digits to ported numbers. The problem exists on NORTEL CS2K switching products. After investigation the NITF has decided that the costs to correct this problem are prohibitive, there is a high probability that callers dialing 7 digits will hit an announcement on some of their calls, and that callers dialing 7 digits will be aware of the 10 digit requirement thru the media and customer communications. The NITF will not be taking any additional action regarding this situation at this time.

All the reporting TSPs have advised that the network announcements on calls dialled using only 7 digits have been implemented or the necessary customer communications have been started in areas that have problems providing network announcements and automatic call completion.

TELUS has noted that they have encounter issues with some Centrex Call Forward features and implementation of Announcements was suspended in 4 Alberta Business switches. TELUS also encountered issues with call completion times in some PSAP's. Call transfers were experiencing excessive completion times due to the permissive announcement and implementation was suspended in 11 NXX's. TELUS does not expect these issues to impact the implementation of Mandatory 10 digit dialing or customer education.

None of the other reporting TSP's have encountered any major issues.

The NITF has no concerns to identify at this time and no major problems are foreseen that could jeopardize implementation of relief in accordance with the current RIP.

Attached to this NITF Progress Report are the Progress Reports submitted by the following TSPs:

MTS Allstream
Bell Mobility
Bell (West)
Call-Net Communications (now Rogers Communications)
Fido (now Rogers Communications)
Northwestel
Northwestel Mobility
Rogers Wireless (now Rogers Communications)
Shaw Telecom
TELUS
TELUS Mobility

The known TSPs that did not submit a progress report to the NITF are:

City-West
Globalstar
Globility
GT Group Telecom
ISP Telecom

The NITF is not aware of any other current or future TSPs that may decide to operate in the affected NPAs prior to the relief dates in September 2008.

Submitted by: George Wasylkiewicz Chair NITF (TELUS)

**PROGRESS REPORT TO THE NETWORK IMPLEMENTATION TASK FORCE
(NITF)
NPAs 250, 403 & 780**

MTS / Allstream submits this progress report to the NITF to provide an update on the status of its activities to implement 10 digit local dialling in NPA's 250, 403 and 780, as well as the implementation of the new overlay NPA 587.

MTS / Allstream is following the schedule in the Relief Implementation Plans (RIPs) for NPAs 250, 403 and 780. Permissive dialling announcements were established the week of June 23rd to 27th 2008 in all affected NPA's served by MTS/Allstream. At this time callers in the affected NPA's, dialling 7 digits, will receive the permissive dialling announcement before their call is completed. Ten digit local dialling is in place in all affected NPA's.

MTS / Allstream further advises that all activities are being implemented in accordance with the described schedule of NITF identified in the Relief Implementation Plans. MTS / Allstream will be ready for the implementation of the mandatory ten digit dialling announcements the week of September 8th to 12th 2008 as well as the distributed overlay of NPA 587 on September 19th 2008.

Kevin McGouran
MTS / Allstream

Bell Mobility
9th July, 2007
PROGRESS REPORT TO THE NETWORK IMPLEMENTATION TASK FORCE
(NITF)
NPA's 250, 403 & 780

INTRODUCTION

The NPA Relief Implementation Plan (RIP) for NPAs 250, 403 and 780 require periodic progress reports by each Telecommunications Service Provider (TSP) operating in the above identified NPAs and by the Network Implementation Task Forces (NITF) established for each NPA relief project. This Progress Report is submitted to the NITF and CRTC staff for the above NPAs. This Progress Report will be attached to the NITF Progress Report to the RPCs.

PROGRESS REPORT

Bell Mobility is following the schedule in the RIPs for NPAs 250, 403 and 780 reports its general network readiness for implementing 10 digit local dialing in the above NPAs plus the one overlay NPA, specifically NPA 587 as an overlay of NPA 403. All network implementation activities are proceeding according to the schedule contained in the Relief Implementation Plans (RIPs) for these NPAs. The Bell Mobility network can already accommodate 10 digit local dialing in these NPAs. The Bell Mobility was unable to play the recording for the 7 digit dialing to Ported out customers. The Permissive cutover was rolled out with no issues for the above NPA's. The Bell Mobility is ready for Mandatory period cutovers.

PROPOSED NPA RELIEF IMPLEMENTATION SCHEDULE – As contained in RPC NPA 250-403-780 RIP 2007-07-26.doc document.

The following table identifies the major implementation activities, deliverables and associated dates based upon the tasks identified in the Canadian NPA Relief Planning Timeline as well as major events in both the CAP and NIP. All TSPs and telecommunications service users should plan their internal relief activities in accordance with the following Relief Implementation Schedule.

NITF related activities are highlighted in **GREEN**. Network and operational activities that individual TSPs are required to implement are highlighted in **YELLOW**.

RELIEF IMPLEMENTATION SCHEDULE
Relief of NPAs 250, 403 and 780

	ITEM	PRIME	250		403/780	
			START	END	START	END
1	CRTC issues Telecom Decision CRTC 2007-38 def method for NPA 250	CRTC		07 Jun 2007		
2	CRTC issues Telecom Decision CRTC 2007-42 def method for NPAs 403/780	CRTC				14 Jun 2007
3	RPC prepares NPA 250 Planning Letter and the NPA 250 Planning Letter		20 Jun 2007	26 Jun 2007		
4	RPC consults with CATF and NITF to prepare RIP	RPC CATF NITF	20 Jun 2007	24 July 2007	20 Jun 2007	24 July 2007
5	CNA submits NPA 250 Planning Letter to NANPA elcordia TRA			26 Jun 2007		

	ITEM	PRIME	250		403/780	
			START	END	START	END
6	RPC prepares NPA 403/780 Planning Letter				28 Jun 2007	24 July 2007
7	CNA submits NPA 403/780 Planning Letter to notifies Telcordia TRA					24 July 2007
8	NANPA Posts NPA 403/780 Planning Letter					3 Aug 2007
9	RPC submits RIP to CISC & CRTC for approval	RPC		26 July 2007		26 July 2007
10	CISC approves RIP	CISC		17 Aug 2007		17 Aug 2007
11	CRTC approves RIP	CRTC	17 Aug 2007	17 Sept 2007	17 Aug 2007	17 Sept 2007
12	CNA issues media release and sends approved A, Telcordia TRA, CLNPC & RPC participants	CNA	17 Sept 2007	1 Oct 2007	17 Sept 2007	1 Oct 2007
13	Telcordia TRA database updates to records with the expanded geographic area for NPA 778, and of new AB NPA 587	Telcordia A		26 Jun 2007	3 Aug 2007	10 Aug 2007
14	All Telecom Service Providers (TSPs) to develop effective consumer awareness program with the	TSPs	20 Jun 2007	30 Sept. 2007	20 Jun 2007	30 Sept. 2007
15	NPA 250 Relief Date (earliest date when NPA 778 NPA 250 may be activated)	TSPs		04 Jul 2007	n/a	n/a
16	CATF to notify business and residence customers 78 boundary realignment and NPA 587 via media other materials (phase 1)	CATF	07 Jun 2007	04 Jul 2007	07 Jun 2007	04 Jul 2007
17	All TSPs to notify their business and residence the introduction of NPA 587 in Alberta and NPA 587 in B.C. via multiple communications channels	CATF & s	14 Jun 2007	07 Sep 2008	14 Jun 2007	07 Sep 2008
18	All TSPs commence and continue consumer activities	TSPs	07 Jun 2007	07 Sep 2008	14 Jun 2007	07 Sep 2008
19	All TSPs to notify all of their business & special 10-digit local dialing	TSPs	07 Jun 2007	07 Sep 2008	14 Jun 2007	07 Sept 2008
20	All TSPs to notify all residence customers by bill page of 10-digit local dialing	TSPs	07 Jun 2007	22 May 2008	14 Jun 2007	22 May 2008
21	TSPs to submit Progress Report #1 to NITF and	TSPs		12 Oct 2007		12 Oct 2007
22	NITF and CATF develop & submit Progress Report #1	NITF & F	12 Oct 2007	26 Oct 2007	12 Oct 2007	26 Oct 2007
23	RPC develops & submits Progress Report #1 to	RPC	26 Oct 2007	09 Nov 2007	26 Oct 2007	09 Nov 2007
24	Special Types of Telecommunications Service SAPs, alarm companies, ISPs, paging companies, notify any concerns to TSPs and CRTC	Special rs	20 Jun 2007	03 Dec 2007	20 Jun 2007	03 Dec 2007

	ITEM	PRIME	250		403/780	
			START	END	START	END
25	All Telecommunications Service Users (including 911 PSAPs, alarm companies, ISPs, paging etc.) to implement changes to their telecom systems (e.g., CPEs) & systems to accommodate NPA 778	Telecom PA 250	20 Jun 2007	04 Jul 2007		
26	All Telecommunications Service Users (including 911 PSAPs, alarm companies, ISPs, paging etc.) to implement changes to their telecom systems (e.g., CPEs) & systems to accommodate NPA 587 in 10-digit local dialing in Alberta and BC	Telecom PA 250	20 Jun 2007	22 Jun 2008	20 Jun 2007	22 Jun 2008
27	Payphone Providers Reprogram Payphones	Payphone Providers	20 Jun 2007	22 Jun 2008	20 Jun 2007	22 Jun 2008
28	TSPs and database owners/operators to modify industry databases	Database Owners	20 Jun 2007	22 Jun 2008	20 Jun 2007	22 Jun 2008
29	Directory Assistance Readiness for the introduction into the NPA 250 region in British Columbia	TSPs	20 Jun 2007	04 Sep 2007		
30	Directory Assistance Readiness for the introduction into the NPA 403/780 regions in Alberta	TSPs			20 Jun 2007	12 Sep 2008
31	Operator Services Readiness for 10-digit dialing	TSPs	20 Jun 2007	22 Jun 2008	20 Jun 2007	22 Jun 2008
32	Directory Publisher Readiness for 10-digit dialing for the NPA for telephone numbers in the directory prior to the introduction of 10-digit local dialing)	Directory Publishers	20 Jun 2007	07 Sep 2008	20 Jun 2007	07 Sep 2008
33	9-1-1 PSAP Systems and Databases Readiness	PSAPs & Databases	20 Jun 2007	04 Sep 2007	20 Jun 2007	12 Sep 2008
34	9-1-1 TSP Readiness	TSPs	20 Jun 2007	04 Sep 2007	20 Jun 2007	12 Sep 2008
35	Canadian Local Number Portability Consortium Database Readiness	CLNPC NPAC	20 Jun 2007	04 Sep 2007	20 Jun 2007	08 Sep 2008
36	Toll Free SMS Database Readiness	Toll Free TSPs	20 Jun 2007	04 Sep 2007	20 Jun 2007	07 Sep 2008
37	Intelligent Service Control Point & Service Order Readiness	TSPs	20 Jun 2007	04 Sep 2007	20 Jun 2007	07 Sep 2008
38	Apply for test CO Codes in NPA 587	TSPs	n/a	n/a	22 Oct 2007	18 Feb 2008
39	Develop Inter-Carrier Network Test Plans (with carriers to make arrangements in accordance with inter-carrier agreements) to accommodate the boundary change of NPA 778	NITF TSPs	20 Jun 2007	15 Oct 2007		
40	Develop Inter-Carrier Network Test Plans (with carriers to make arrangements in accordance with inter-carrier agreements) for the introduction of 10-digit local dialing to accommodate NPA 587 implementation	NITF TSPs	20 Jun 2007	22 Apr 2008	20 Jun 2007	22 Apr 2008
41	TSPs prepare for Inter-Carrier Network Testing (works, toll, local)	TSPs	20 Jun 2007	23 Apr 2008	20 Jun 2007	23 Apr 2008
42	Activation Date for NPA 587 Test CO Codes and (prior to start date for inter-carrier testing)					22 Apr 2008
43	Inter-Carrier Testing Period (starts 2 months prior to 10-Digit Dialing Transition Period – subject to Inter-Carrier Network Test Plans)	NITF TSPs	23 Apr 2008	22 Jun 2008	23 Apr 2008	22 Jun 2008
44	Phase-in of 7- to 10-Digit Dialing Transition Period	TSPs	23 Jun 2008	27 Jun 2008	23 Jun 2008	27 Jun 2008
45	7- to 10-Digit Dialing Transition Period End Timeframe	TSPs	23/27 Jun 2008	08/12 Sep 2008	23/27 Jun 2008	08/12 Sep 2008
46	Discontinue special CO Code assignment practices for NPA 778	CNA		10 Jul 2008	n/a	n/a
47	TSPs to submit Progress Report #2 to NITF and CNA	TSPs	27 Jun 2008	11 Jul 2008	27 Jun 2008	11 Jul 2008
48	NITF and CATF develop & submit Progress Report #2 to CNA	NITF & CATF	11 Jul 2008	25 Jul 2008	11 Jul 2008	25 Jul 2008
49	RPC develops & submits Progress Report #2 to CNA	RPC	25 Jul 2008	08 Aug 2008	25 Jul 2008	08 Aug 2008
50	Phase-in of mandatory 10-digit dialing	TSPs	08 Sep 2008	12 Sep 2008	08 Sep 2008	12 Sep 2008

	ITEM	PRIME	250		403/780	
			START	END	START	END
	nts					
51	Mandatory 10-digit dialing date for NPAs 250, 403 and completion of Phase 2 of NPA 250 relief)	TSPs		12 Sep 2008		12 Sep 2008
52	NPA 403/780 Relief Date (earliest date when NPAs may be activated)					19 Sep 2008
53	TSPs submit final Progress Report #3 to CATF and	TSPs	19 Sep 2008	20 Oct 2008	19 Sep 2008	20 Oct 2008
54	Submission of NITF and CATF Final Progress RPC	NITF & CATF	20 Oct 2008	03 Nov 2008	20 Oct 2008	03 Nov 2008
55	RPC submits Final Report #3 to CISC/CRTC	RPC	03 Nov 2008	17 Nov 2008	03 Nov 2008	17 Nov 2008
56	Return of Test CO Codes	TSPs				13 Oct 2008
57	Change Mandatory 10-Digit Dialing Announcement	TSPs	8 Dec 2008	15 Jan 2009	8 Dec 2008	15 Jan 2009

Bell

July 10, 2008

PROGRESS REPORT TO THE NETWORK IMPLEMENTATION TASK FORCE
(NITF)
NPAs 250, 403 & 780

Bell – Western Region - PROGRESS REPORT

Bell in the western region has successfully implemented the permissive announcement as per the schedule. E911 Isup trunks have been ordered with telus. Turn up, test and cut over schedule is presently being worked on. All test numbers reserved for the project can be called successfully. Preparation for the blocking announcement have been completed and tested. This will be ready to be implemented on the scheduled due date.

Robert Dyki
National Network Trunking and Translations
Bell Canada

July 02, 2008

To the Network Implementation Task Force Chairman.

Progress report #2 of activities for NPAs 250, 403, and 780.

Rogers Communications Inc. is following the schedule in the RIPs for NPAs **250, 403 & 780** and reports its general network readiness for implementing relief. The company has no specific concerns to identify to the CRTC staff at this time.

Respectfully,

J. Paul Robinson
Manager – Voice Network Planning
Rogers Cable & Telecom
NITF Representative for NPAs 250, 403, 780

Northwestel NPA 250 Relief Network Plan Update
July 09, 2008

Completed:

All NPA 250 Exchanges in the Northwestel operating are set up for permissive dialing. (None are capable of permissive dialing "call branding"). Advertising has been ongoing in our area.

Although Northwestel has no ownership of Office Codes in the Alberta relief planning area, we do service the border community of Ft. Ftizgerald,, A.B. which is homed from the Ft. Smith, N.T. exchange. (867-870/872) thus excluding it from the 780 calling area. Northwestel has made this exchange permissive 10 Local dialing to avoid any future cross-border confusion.

Also, Northwestel Cable Inc. (a subsidiary of Northwestel Inc.) has begun offering bundled Cable T.V./H.S.I./Voice service in the Community of High Level, A.B. as a reseller of Telephone service. (Does not administer its own Office Code). Currently the local Telephone switch is permissive 7D 10D Local dialing and will convert to Mandatory 10 digit dialing once the permissive period is completed.

To be done:

Mandatory 10 D dialing recording set-up is under way, expected to be completed and tested prior to cut-over date.

Pay station programming for 10 digit mandatory dialing will be implemented when required.

Ft. Nelson office to have mass change done to custom calling features for mandatory 10 digit dialing. Implement the plan prior to the Mandatory change over.

Ensure the Communications are implemented to the customers when the relief plan goes into effect (CATF contact person on our team).

Build test plan for Mandatory cutover in Northwestel's area.

Ensure all Repair-Answer/ Operators/ Customer contacts are aware and have knowledge of the changes to happen in the event of customers contacting Northwestel when they can't dial their neighbors.

Notes:

Northwestel does not presently administer any Office Codes in the NPA 780/403 areas.

Sam Haigh

Northwestel

Company NPA 250 relief plan committee chair/ NITF member/RPA member.

867-920-3655

shaigh@nwtel.ca



July 11, 2008

PROGRESS REPORT TO THE NETWORK IMPLEMENTATION TASK FORCE (NITF)

NPA 250, 403 & 780

Rogers Wireless submits this progress report to the NITF to provide an update on the status of its activities to implement 10 digit local dialing and the new overlay NPA 587.

Rogers Wireless is following the schedule in the Relief Implementation Plan (RIPs) for NPA 250, 403 & 780. The Company advises that all activities are being implemented in accordance with the described schedule of NITF activities identified in the Relief Implementation Plans. The permissive dialling recording has been implemented and tested successfully in all of Rogers Wireless switches covering the actual NPAs 250, 403 & 780 as scheduled in RIP.

Prepared by – Jean-Michel Dupuis, Public Services Coordinator

**Shaw Telecom Inc.
June 27th, 2008**

**PROGRESS REPORT TO THE NETWORK IMPLEMENTATION TASK
FORCE (NITF)
NPAs 250, 403 & 780**

As at June 27th 2008, Shaw's network implementation activities are proceeding according to the schedule contained in the Relief Implementation Plans (RIPs) for 250, 403 and 780.

Shaw, as a small TSP who is unable to provide automatic call completion with a recorded announcement, has undertaken the prescribed customer notification as set out in the RIP. Shaw has no technical issues of any concern and has activated a number of 778 codes in the region served previously with the 250 NPA. The information campaign for all of our residential and business customers is well under way.

TELUS Communications, TELUS Mobility
July 11, 2008
PROGRESS REPORT TO THE NETWORK IMPLEMENTATION TASK FORCE
(NITF)
NPAs 250, 403 & 780

PROGRESS REPORT #2

The network implementation activities for TELUS Communications and TELUS Mobility for the Relief of NPAs 250, 403, and 780 are proceeding on schedule as per the Relief Implementation Plans (RIPs) for NPA 250, 403, and 780.

As indicated in Progress Report #1, 5 switches located in NPA 250 that serve certain small communities in the province of BC, and 1 switch in AB that provides service to a small number of subscribers in both AB & BC are not capable of providing automatic call completion after providing the network announcements. The company has undertaken the prescribed customer notification as set out in the RIP in these locations.

The TELUS Communications Network has been prepared for 10 digit dialing. Permissive dialing has generally been rolled out across 94% of the network in Alberta and BC. TELUS did encounter issues with some Centrex Call Forward features and implementation was suspended in 4 Alberta Business switches. TELUS also encountered issues with call completion times in some PSAP's. Call transfers were experiencing excessive completion times due to the permissive announcement and implementation was suspended in 11 NXX's.

TELUS is working diligently to correct these problems as quickly as possible. Special attention is being given to the PSAP issues to ensure 9-1-1 service is not disrupted. TELUS does not expect these issues to impact the implementation of Mandatory 10 digit dialing or customer education as network statistics are indicating that over 90% of calls are already being dialed as 10 digits.

The TELUS Mobility Network is ready for 10 digit dialing and Permissive dialing has been successfully rolled out across the entire network. Network statistics are indicating that over 98% of calls are already being dialed as 10 digits.

George Wasylkiewicz, TELUS Communications