

## **NPA 250, 403 & 780 Relief Planning Committees**

### **CRTC INDUSTRY STEERING COMMITTEE TIF REPORT**

**Date Submitted:** 26 July 2007

**WORKING GROUP:** Joint NPA 250, 403 & 780 Relief Planning Committees (Ad Hoc)

**REPORT #:** 1 **File ID:** JRPCRE01A.doc

**REPORT TITLE:** Joint Relief Planning Committee Recommendation for an NPA 250, 403 & 780 Relief Implementation Plan

**OUTCOME:** Consensus

**RELATED TASK(s) #:** None

#### **BACKGROUND:**

On June 7 and 14, 2007, respectively, the Commission issued Telecom Decision CRTC 2007-38, *Code relief for area code 250 – British Columbia*, and Telecom Decision CRTC 2007-42, *Code relief for area codes 403 and 780 – Alberta*.

In the former, the Commission directed that:

- a) the boundary of area code 778 be realigned so that it covers all of British Columbia;
- b) the introduction of mandatory 10-digit local dialling in area code 250 be coordinated with the relief planning activities in Alberta; and
- c) Special Central Office Code Assignment Practices be used to preserve 7-digit local dialling in area code 250 until 10-digit local dialling is introduced.

In the latter Decision, the Commission directed that:

- a) relief be provided through the implementation of a distributed overlay of a single new area code on area codes 403 and 780; and
- b) the introduction of mandatory 10-digit local dialling in area codes 403 and 780 be coordinated with the introduction of 10-digit local dialling in British Columbia.

In the Decisions, the Commission considered that setting a common timeframe for the introduction of 10-digit local dialling in both British Columbia and Alberta would permit the use of common consumer awareness and network implementation plans, which would result in more efficient use of resources and less customer confusion.

During a joint NPA 250, 403 and 780 Relief Planning Committee conference call held on June 20, 2007 it was noted that there are certain commonalities between the two Decisions insofar as they set a common timeframe for both provinces to allow for consumer awareness and network implementation activities. The Committees agreed to work together to develop a single Relief Implementation Plan that would facilitate coordination of Consumer Awareness and Network Implementation Task Force activities in British Columbia and Alberta.

The objective of the NPA Relief Planning process is to ensure that Central Office (CO) Codes and telephone numbers are always available for use by Telecommunications Service Providers (TSPs) and their customers in the geographic area requiring relief. Relief Planning activities are conducted in accordance with the Canadian NPA Relief Planning Guidelines which, in part, required the development of a Relief Implementation Plan (RIP).

The purpose of the attached RIP is to establish a public framework and timeframe for implementing relief for area codes 250, 403 and 780. This RIP addresses the:

- 1) implementation of NPA 778 boundary realignment in phase 1 of NPA 250 relief.
- 2) introduction of mandatory 10-digit local dialing in NPAs 403 and 780, and phase 2 of NPA 250 relief.
- 3) introduction of a new NPA 587 over NPAs 403 and 780.

This RIP also addresses the activities, deliverables, and issues impacting more than one individual TSP. It does not cover activities internal to each TSP. In addition, this RIP does not cover areas for which there is already an established process for coordination between TSPs to establish service (e.g., interconnection agreements between carriers).

**RECOMMENDATION:**

The NPA 250, 403 and 780 Relief Planning Committees recommend that the Commission approve the attached Relief Implementation Plan for use in all three NPAs requiring relief.

In the event that circumstances change after the date when the Commission approves this RIP, the Relief Planning Committees may propose modifications to this RIP as necessary.

**ATTACHMENT:**

Relief Implementation Plan (RIP) for NPAs 250, 403 and 780