

**NPA 204 Relief Planning Committee
Conference Call
October 12, 2010**

Participants: Doug Birdwise – Bell Canada
Neil Thomson – Westman Communications
Greg Burch – MTS Allstream
Stephen Lau – MTS Allstream
Mark Cuccia – Interested Party
Dulari Harrichand – MTS Allstream
Lucie Pugliese – Telecommunications Alliance
Azhar Laldin – MTS Allstream
Deirdre Massiah-Gomes - TELUS
Ron Fleming – MTS Allstream
Fiona Clegg – SAIC Canada (CNA)
Suresh Khare – SAIC Canada (CNA)
Glenn Pilley – SAIC Canada (CNA)

Welcome and Introductions:

Glenn Pilley, Chair of the NPA 204 Relief Planning Committee (RPC), welcomed the attendees and each of the participants introduced themselves. It was asked whether there were any administrative items that needed to be discussed before getting to the substance of the meeting.

Agenda:

It was noted that, while no agenda has been set for today's conference call, the objectives of the call will be to:

- Review Telecom Decision CRTC 2010-711, *CISC consensus report – Changes to the relief implementation plan for area code 204 in Manitoba*
- Obtain an update on the activities of the Consumer Awareness and Network Implementation Task Forces

September 23, 2010 Minutes & Action Items:

The minutes from the NPA 204 Relief Planning Committee conference call held on September 23, 2010 were distributed on October 4, 2010.

It was noted that no comments have been received concerning the September 23, 2010 minutes and it was asked whether the minutes could be finalized during today's conference call.

Agreement was reached to finalize the minutes from the September 23, 2010 NPA 204 Relief Planning Committee conference call.

Action Items:

- 1) Carriers should continue investigating the capabilities of the various equipment and software in networks and systems that will be impacted by NPA 204 Relief. **(Ongoing)**
- 2) The CNA contacted Esther Snow to establish who the CATF contact for Shaw Telecom will be. To date no response has been forthcoming.

Post Meeting Note: *Esther Snow did contact the CNA with the CATF contact for Shaw Telecom.*

- 3) Volunteers for an additional Co-chair for the Consumer Awareness Task Force are requested. **(Ongoing)**
- 4) Fiona Clegg was unable to contact Neil Thomson, Westman Communications, to ask if he would be interested in becoming a CATF Co-chair.

Post Meeting Note: *Neil Thomson, Westman Communications, declined to become a CATF Co-chair.*

- 5) It is the responsibility of individual Carriers to contact any alarm companies that are their customers in sufficient time to ensure that the transition from 7- to 10-digit local dialling is accomplished prior to 30 April 2012. **(Ongoing)**
- 6) The CNA did check with Esther Snow to establish whether Shaw Telecom has any alarm company customers in NPA 204 and that Shaw is already 10-digit dialling capable in that area.
- 7) MTS Allstream will immediately begin changing their network translations to accommodate 10-digit permissive dialling throughout Manitoba (with the possible exception of the six Exchange Areas which may have technological limitations: Shamattawa, Pukatawagan, Poplar River, Brochet, Tadoule Lake, and Lac Brochet). This activity will be completed by 1 December 2011. **(Ongoing)**
- 8) MTS Allstream will periodically inform the alarm companies, Consumer Awareness Task Force, the Network Implementation Task Force and the CNA of their progress as their switches are converted from 7- to 10-digit dialling capability. **(Ongoing)**
- 9) MTS Allstream must confirm with the vendor of the DMS-10 switches (located in the six Exchange Areas previously identified) that the introduction of new NPA 431 can be accommodated. Depending on the outcome of these discussions, MTS Allstream may have to approach the Commission to arrive at a possible solution or alternative option. The outcome of these discussions shall be relayed to the RPC. **(Ongoing)**
- 10) On October 5, 2010 Fiona Clegg from the CNA attempted to contact Greg Burch, MTS Allstream.

Telecom Decision CRTC 2010-711:

On 24 September 2010 the Commission released Telecom Decision CRTC 2010-711, *CISC consensus report – Changes to the relief implementation plan for area code 204 in Manitoba*. In this Decision, the CRTC approved the NPA 204 Relief Implementation Plan that was submitted to the Commission on 9 July 2010.

Consumer Awareness Task Force:

Lucie Pugliese introduced herself as the facilitator for forming the Telecommunications Alliance for the NPA 204 relief consumer awareness activities. It was noted that Lucie Pugliese is going to be one of the Co-chairs of the CATF, representing MTS Allstream and not just a coordinator the usual Telecommunications Alliance activities that she has previously undertaken in Eastern Canada.

It was asked whether there would be any other MTS Allstream Co-chair on the CATF since Greg Burch will be leaving MTS Allstream.

It was requested that someone from MTS Allstream provide Fiona Clegg with the title, street address, e-mail address, telephone number and fax number for Dulari Harrichand so that her name can be added to the NPA 204 participants list.

Fiona Clegg will provide contact names from each of the Carriers operating in NPA 204 to Lucie Pugliese so that she can establish a distribution list for the Consumer Awareness Task Force.

It was noted that MTS Allstream will co-ordinate with Lucie Pugliese to ensure that she is fully conversant with the consumer awareness planning activities that have taken place to date.

Next Steps:

No further conference calls have been scheduled at this time for the NPA 204 Relief Planning Committee. A conference call will be scheduled to discuss the October 2010 J-NRUF results once they have been released.

The NPA 204 RPC Chair thanked the participants for attending today's NPA 204 Relief Planning Committee conference call.

Summary of Agreements Reached:

- 1) Agreement was reached to finalize the minutes from the September 23, 2010 NPA 204 Relief Planning Committee conference call.

Summary of Action Items:

- 1) Carriers should continue investigating the capabilities of the various equipment and software in networks and systems that will be impacted by NPA 204 Relief. **(Ongoing)**

- 2) Volunteers for an additional Co-chair for the Consumer Awareness Task Force are requested. **(Ongoing)**
- 3) It is the responsibility of individual Carriers to contact any alarm companies that are their customers in sufficient time to ensure that the transition from 7- to 10-digit local dialling is accomplished prior to 30 April 2012. **(Ongoing)**
- 4) MTS Allstream will immediately begin changing their network translations to accommodate 10-digit permissive dialling throughout Manitoba (with the possible exception of the six Exchange Areas which may have technological limitations: Shamattawa, Pukatawagan, Poplar River, Brochet, Tadoule Lake, and Lac Brochet). This activity will be completed by 1 December 2011. **(Ongoing)**
- 5) MTS Allstream will periodically inform the alarm companies, Consumer Awareness Task Force, the Network Implementation Task Force and the CNA of their progress as their switches are converted from 7- to 10-digit dialling capability. **(Ongoing)**
- 6) MTS Allstream must confirm with the vendor of the DMS-10 switches (located in the six Exchange Areas previously identified) that the introduction of new NPA 431 can be accommodated. Depending on the outcome of these discussions, MTS Allstream may have to approach the Commission to arrive at a possible solution or alternative option. The outcome of these discussions shall be relayed to the RPC. **(Ongoing)**
- 7) Someone from MTS Allstream will provide Fiona Clegg with the title, street address, e-mail address, telephone number and fax number for Dulari Harrichand so that her name can be added to the NPA 204 participants list.
- 8) Fiona Clegg will provide contact names from each of the Carriers operating in NPA 204 to Lucie Pugliese so that she can establish a distribution list for the Consumer Awareness Task Force.

Post Meeting Note: On October 13, 2010 Fiona Clegg did provide Lucie Pugliese with a contact list for each of the Carriers operating in NPA 204.