

June 17, 2010

JF Champagne  
Executive Director  
Canadian Security Association, National Office  
610 Alden Road, Suite 100  
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Canada  
L3R 9Z1

**Subject: Relief Implementation in Area Code 204**

Dear Mr. Champagne,

On 28 May 2009 the Canadian Radio-television and Telecommunications Commission (CRTC) released Telecom Notice of Consultation CRTC 2009-309, *Establishment of a CISC ad hoc committee for area code relief planning for area code 204 in Manitoba*. One of the mandates of a Relief Planning Committee is to develop and submit a Planning Document to the CRTC for approval.

On 26 May 2010, the Relief Planning Committee submitted a Planning Document (PD) including a Relief Implementation Schedule to the CRTC for approval. The Planning Document (TIF Report 1) recommended relief as follows:

- 1) The Relief Method should be a distributed overlay of a new NPA Code on Manitoba NPA 204;
- 2) NPA Code 431 should be the Relief NPA Code;
- 3) The Relief Date should be 3 November 2012 in order to provide Carriers and customers with advanced notification and sufficient lead-time to implement relief;
- 4) The local dialling plan should be changed to 10 digits for all local calls originating in Manitoba;
- 5) 7-digit dialling be allowed to continue on local calls originating from the Creighton, Exchange Area Saskatchewan in NPA 306, into the Flin-Flon Exchange Area in Manitoba.
- 6) A 7- to 10-digit dialling transition period should be implemented commencing on 29 July 2012, with network announcements on calls dialled using 7 digits phased in over one week between 29 July 2012 and 5 August 2012.



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- 7) Mandatory 10-digit local dialling should be implemented commencing on 20 October 2012, with network announcements on calls dialled using 7 digits phased in over one week between 20 October 2012 and 27 October 2012;
- 8) Standard network announcements should be implemented commencing on 1 February 2013 and completed within one month by 3 March 2013;

The Relief Planning Committee also requested the Canadian Numbering Administrator to contact CANASA to ensure that the membership in Manitoba is aware of this schedule. The implementation of 10-digit local dialling requires all automatic dialers, including those in alarm systems, in area code 204 to be reprogrammed to dial all ten digits of the telephone number, including the area code.

Area code 204 is in a Jeopardy Condition, which means the available supply of Central Office Codes will be exhausted or close to exhausted by the 3 November 2012 Relief Date. Previously, in such situations, the Commission has indicated that there is no possibility of delaying the relief implementation date if a particular industry sector is not ready to implement 10-digit local dialling in accordance with the relief implementation schedule since the relief will occur at the same time the assignment pool is expected to exhaust. In accordance with the Relief Implementation Schedule these changes should be made by 30 April 2012; is this possible?

I have attached a copy of the Relief Implementation Schedule to this letter. More detailed documentation is available from the Canadian Numbering Administrator website at: [http://www.cnac.ca/npa\\_codes/relief/204/relief\\_204.htm](http://www.cnac.ca/npa_codes/relief/204/relief_204.htm).

Thank you for your assistance in this matter. If you have any questions or require additional information concerning the relief of area code 204, please feel free to contact me at 613-683-3289.

Sincerely,

Glenn Pilley  
Director –  
Canadian Numbering Administrator &  
Chair of the NPA 204 RPC

Attachment

c.c.: Bill Mason, CRTC staff  
Jeanne Lacombe, CRTC staff  
Jeremy Lendvay, CRTC staff

**RELIEF IMPLEMENTATION SCHEDULE**  
**NPA 204 Relief**  
**Mandatory 10-Digit Local Dialling and New Overlay NPA 431**

Item	Task or Event	PRIME	START	END
1	CNA identifies NPA exhaust and notifies by e-mail CRTC staff, CSCN, NANPA & CISC that the NPA will exhaust within the future six year time period	CNA		23-Mar-09
2	CNA declares Jeopardy Condition in NPA 204	CNA		23-Mar-09
3	CRTC issues Public Notice regarding RPC Ad Hoc CISC, Interested Parties list and code rationing	CRTC		28-May-09
4	CNA holds NPA 204 Stakeholder conference call to discuss 11 year advancement of Projected Exhaust Date to September 2010	CNA		16-Apr-09
5	CNA announces the date for the initial NPA Relief Planning face-to-face meeting & requests contributions	CNA		10-Nov-09
6	CNA completes and distributes IPD to RPC	CNA		05-Jun-09
7	RPC participants review IPD & submit contributions to RPC	RPC	05-Jun-09	16-Apr-10
8	CNA suspends Jeopardy Condition in NPA 204	CNA		22-Sep-09
9	CNA chairs initial RPC meeting to start development of PD, RIP & PL, & schedules future meetings/conference calls including creation & consultation with CATF and NITF	CNA & RPC	12-Jan-10	13-Jan-10
10	CNA chairs subsequent RPC meetings/conference calls to finalize PD & RIP	CNA & RPC	13-Jan-10	02-Jun-10
11	CNA re-declares Jeopardy Condition as PED advanced by 3+ yrs	CNA		05-May-10
12	CNA forwards PD and, possibly, RIP to the CISC and CRTC for approval	CNA		02-Jun-10
13	Special Types of Telecommunications Service Users (911 PSAPs, alarm companies, ISPs, paging companies, etc.) to identify any concerns to RPC & CRTC	Special Users	28-May-09	02-Jun-10
14	CRTC issues Telecom Decision approving the Relief Method, Relief Date, New NPA & RIP	CRTC		18-Aug-10
15	Task Forces, TSPs and users implement relief (starts at CRTC approval of RIP and ends on Relief Date)	TSPs	18-Aug-10	03-Nov-12
16	All TSPs to develop and file individual consumer awareness programs with the CRTC (may be done collectively by Telecommunications Alliance) (starts at CRTC approval of RIP and should be completed about 24 months prior to the Relief Date)	TSPs	18-Aug-10	04-Nov-10
17	CNA prepares and issues media release (in coordination with Telecommunications Alliance) (may start at CRTC approval of RIP and should be issued at least 18 months prior to the Relief Date)	CNA	18-Aug-10	05-May-11
18	CNA submits PL and RIP to NANPA (should be submitted at least 18 months prior to the Relief Date)	CNA		05-May-11

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Item	Task or Event	PRIME	START	END
19	NANPA receives and posts PL to NANPA website (should be posted at least 12 months prior to Relief Date and within 2 weeks of receipt from the CNA)	NANPA	05-May-11	19-May-11
20	Task Forces, TSPs and users implement relief (starts at CRTC approval of RIP and ends on the Relief Date)	Task Forces, TSPs & Users	18-Aug-10	03-Nov-12
21	All TSPs implement consumer awareness activities (starts with filing of Consumer Awareness Programs with the CRTC and is completed on the Relief Date)	TSPs	04-Nov-10	03-Nov-12
22	All TSPs to notify all customers (including residence, business & special customers) of the need to transition from 7D to 10D local dialing and the new overlay NPA (may start with the filing of Consumer Awareness Programs with the CRTC and all customers should be notified by at least 18 months prior to the Relief Date)	TSPs	04-Nov-10	05-May-11
23	TSPs to submit Progress Report #1 to NITF and CATF (starts after completion date for all TSPs to notify their customers and requires 2 weeks)	TSPs	05-May-11	19-May-11
24	NITF and CATF develop & submit Progress Report #1 to RPC (linked to TSP reports to NITF and CATF)	NITF & CATF	19-May-11	02-Jun-11
25	RPC submits Progress Report #1 to CISC/CRTC (linked to NITF and CATF reports)	RPC	02-Jun-11	16-Jun-11
26	Telcordia TRA database updates to add exchanges to new overlay NPA (starts on the date that the PL is posted to the NANPA web site and must be completed by 6 months prior to the Relief Date)	Telcordia TRA	19-May-11	04-May-12
27	All Telecommunications Service Users (including Special Users, 911 PSAPs, alarm companies, ISPs, paging companies, etc.) to implement changes to their telecom equipment & systems to accommodate the transition to 10-digit local dialing and the new NPA (starts on CRTC approval of RIP and ends on the Relief Date)	Telecom Service Users	18-Aug-10	03-Nov-12
28	Payphone Providers Reprogram Payphones (starts on CRTC approval of RIP and ends on the Relief Date)	Payphone Providers	18-Aug-10	03-Nov-12
29	TSPs and database owners/operators to modify systems and industry databases (starts on CRTC approval of RIP and ends on the Relief Date)	TSPs & Database Owners	18-Aug-10	03-Nov-12
30	Operator Services & Directory Assistance Readiness (starts on CRTC approval of RIP and ends on the Relief Date)	TSPs	18-Aug-10	03-Nov-12
31	Directory Publisher Readiness for overlays (ability to identify the NPA in telephone numbers in the directory published after the Overlay NPA is activated) (starts on CRTC approval of RIP and ends on the Relief Date)	Directory Publishers	18-Aug-10	03-Nov-12
32	9-1-1 PSAP Systems and Databases Readiness (starts on CRTC approval of RIP and ends on the Relief Date)	PSAPS & TSPs	18-Aug-10	03-Nov-12
33	9-1-1 TSP Readiness (starts on CRTC approval of RIP and ends on the Relief Date)	TSPs	18-Aug-10	03-Nov-12
34	ISCP & Service Order Systems Readiness (starts on CRTC approval of RIP and ends on the Relief Date)	TSPs	18-Aug-10	03-Nov-12

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Item	Task or Event	PRIME	START	END
35	International Gateway Switch Translations Readiness for new NPA (starts on CRTC approval of RIP and ends on the Relief Date)	Int'l TSPs	18-Aug-10	03-Nov-12
36	Canadian Local Number Portability Consortium (CLNPC) Database Readiness for new NPA (starts on CRTC approval of RIP and ends on the Relief Date)	CLNPC & NPAC	18-Aug-10	03-Nov-12
37	Toll Free SMS Database Readiness for new NPA (starts on CRTC approval of RIP and ends on the Relief Date)	Toll TSPs	18-Aug-10	03-Nov-12
38	ISCP & Service Order Systems Readiness (starts on CRTC approval of RIP and ends on the Relief Date)	TSPs	18-Aug-10	03-Nov-12
39	TSPs apply for Test CO Codes in new NPA (applications may be submitted no more than 6 months and no less than 66 days prior to the start date for the Inter-Carrier Testing Period) (Section 7.16.4 Canadian RP GL)	TSPs	30-Oct-11	24-Feb-12
40	Develop Inter-Carrier Network Test Plans and prepare for testing (individual TSPs to make arrangements in accordance with interconnection agreements) (may start on CRTC approval of RIP and must be completed by start date for the Inter-Carrier Testing Period)	NITF & TSPs	18-Aug-10	30-Apr-12
41	All international and domestic TSPs must activate the new NPA in their networks by the start date for the Inter-Carrier Testing Period	TSPs		30-Apr-12
42	Date by which TSPs must route all calls using 10-digit signalling (i.e., cease use of 7-digit signaling) for local traffic sent to and received from other TSPs (must be completed by the start date for the Inter-Carrier Testing Period) (TSPs may, but are not obligated to, negotiate special routing arrangements on a bilateral basis if required)	TSPs		30-Apr-12
43	Activation date for Overlay NPA Test CO Codes and Test Numbers in network (should be completed by the start date for the Inter-Carrier Testing Period)	TSPs		30-Apr-12
44	Inter-Carrier Testing Period (subject to Inter-Carrier Network Test Plans) (starts about 3 months prior to the start date for the 7- to 10-Digit Dialing transition period, or about 3 months prior to the Relief Date, and ends about 1 month after the Relief Date)	NITF & TSPs	30-Apr-12	03-Dec-12
45	Phase-in of 7- to 10-Digit Dialing Transition Period announcements (starts about 3 months prior to Relief Date)	TSPs	29-Jul-12	05-Aug-12
46	TSPs to submit Progress Report #2 to NITF and CATF (starts 2 weeks after Phase-in of 7- to 10-Digit Dialing Transition Period announcements)	TSPs	19-Aug-12	02-Sep-12
47	NITF and CATF develop & submit Progress Report #2 to RPC (linked to TSP reports to NITF and CATF)	NITF & CATF	02-Sep-12	16-Sep-12
48	RPC submits Progress Report #2 to CISC/CRTC (linked to NITF and CATF reports)	RPC	16-Sep-12	30-Sep-12

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Item	Task or Event	PRIME	START	END
49	Phase-in of mandatory 10-digit dialling announcements (occurs over 1 week and should be completed at least 1 week prior to Relief Date to address any problems that may arise)	TSPs	20-Oct-12	27-Oct-12
50	Relief Date (earliest date when CO Codes in new NPA may be activated)			03-Nov-12
51	TSPs submit Final Report to CATF and NITF (starts on Relief Date and provides 2 weeks for preparation & submission)	TSPs	03-Nov-12	17-Nov-12
52	NITF and CATF develop & submit Final Progress Report to RPC (linked to TSP reports to NITF and CATF)	NITF & CATF	17-Nov-12	01-Dec-12
53	RPC submits Final Progress Report to CISC/CRTC (linked to NITF and CATF reports)	RPC	01-Dec-12	15-Dec-12
54	TSPs disconnect Test Codes & Numbers, and submit Part 1 form to return Test Codes (starts 1 month after Relief Date and allows 1 month for completion)	TSPs	03-Dec-12	02-Jan-13
55	TSPs change Mandatory 10-Digit Dialling Announcement to standard announcement (mandatory announcement is required for a minimum of 3 months) (removal starts about 3 months after Relief Date and must be completed within 1 month)	TSPs	01-Feb-13	03-Mar-13

\* When an NPA is projected to exhaust within a 72 months period, the CNA must commence the Relief Planning process.

\*\* In the event that a new R-NRUF or actual demand indicates that the Projected Exhaust Date will change significantly, the CNA may convene a meeting of the NPA Relief Planning Committee to review the issue and make a recommendation to the CISC and CRTC.

In the event that the Projected Exhaust Date is advanced or delayed by greater than six months, the RPC recommends that the CNA advise the RPC of the change and immediately convene a conference call of the RPC to discuss and address the matter. The RPC shall conduct an assessment of whether any changes should be made to the Relief Implementation Plan and Schedule (e.g., changes in tasks, events, and dates including the Relief Date) and, if agreed, submit recommendations to the CRTC for consideration and approval.