

**NPA 204 RELIEF**  
**(Implementation of Mandatory 10-Digit Local Dialling and New Overlay NPA 431)**

**NETWORK IMPLEMENTATION TASK FORCE (NITF)**  
**PROGRESS REPORT TO THE RELIEF PLANNING COMMITTEE (RPC)**  
**10 June 2011**

**INTRODUCTION**

This NITF Progress Report is submitted to the Relief Planning Committee (RPC) and CRTC staff for NPA 204 as required under Telecom Decision CRTC 2010-711.

The objectives of the Network Implementation Plan (NIP) are as follows:

1. Implement the standard network announcements for the 7- to 10-Digit Dialling Transition Period and for Mandatory 10-digit local dialling in accordance with the CRTC Decision, RIP and Relief Implementation Schedule.
2. Make all network and interconnection modifications to implement 10-digit dialling for all local calls originating within NPA 204.
3. Implement all necessary network modifications for the introduction of new NPA Code 431 in the NPA 204 area.
4. Lay the foundation for seamless addition of new NPAs in the future through successful transition to local 10-digit dialling.

The role of the NITF is to identify and address network implementation issues that affect all carriers. The responsibilities of the NITF include, but are not limited to:

1. Develop and agree on a NIP and schedule;
2. Develop and submit progress reports;
3. Identify and address NIP issues;
4. Act as single point of contact on NIP issues;
5. Identify any network concerns or issues regarding the implementation of relief and advise the RPC, the Commission or Commission staff as appropriate; and,
6. Develop inter-network test plans, as necessary.

The role of the individual NITF representative of each TSP is to ensure that its TSP organization develops, submits and implements its individual network implementation plan in accordance with the NIP and associated schedule. Each representative acts as the single point of contact for implementation of the NIP and activities for its organization. Each TSP is responsible to develop, submit and implement its individual network implementation plan in accordance with the industry level NIP.

All TSPs are required to provide progress reports to the NITF for submission to the RPC in accordance with the Relief Implementation Schedule.

Test Plans and Tests, if required, shall be arranged on a bilateral basis between interconnecting TSPs in accordance with bilateral agreements and the Relief Implementation Schedule.

Individual TSPs and industry database owners/operators (e.g., Canadian Local Number Portability Consortium) should notify the NITF, or Commission staff, or the Commission, as appropriate, if there are any problems or concerns with modifying their systems and databases in time to implement relief in accordance with the RIP.

The NPA Relief Implementation Plan (RIP) requires periodic progress reports by each Telecommunications Service Provider (TSP) operating in the NPA and by the Network Implementation Task Forces (NITF) established for each NPA relief project.

The Relief Implementation Plan Schedule indicates that the following Progress Reports are required:

23	TSPs to submit Progress Report #1 to NITF and CATF (starts after completion date for all TSPs to notify their customers and requires 2 weeks)	TSPs	05-May-11	19-May-11
24	NITF and CATF develop & submit Progress Report #1 to RPC (linked to TSP reports to NITF and CATF)	NITF & CATF	19-May-11	02-Jun-11
25	RPC submits Progress Report #1 to CISC/CRTC (linked to NITF and CATF reports)	RPC	02-Jun-11	16-Jun-11

46	TSPs to submit Progress Report #2 to NITF and CATF (starts 2 weeks after Phase-in of 7- to 10-Digit Dialling Transition Period announcements )	TSPs	19-Aug-12	02-Sep-12
47	NITF and CATF develop & submit Progress Report #2 to RPC (linked to TSP reports to NITF and CATF)	NITF & CATF	02-Sep-12	16-Sep-12
48	RPC submits Progress Report #2 to CISC/CRTC (linked to NITF and CATF reports)	RPC	16-Sep-12	30-Sep-12

51	TSPs submit Final Report to CATF and NITF (starts on Relief Date and provides 2 weeks for preparation & submission)	TSPs	03-Nov-12	17-Nov-12
52	NITF and CATF develop & submit Final Progress Report to RPC (linked to TSP reports to NITF and CATF)	NITF & CATF	17-Nov-12	01-Dec-12
53	RPC submits Final Progress Report to CISC/CRTC (linked to NITF and CATF reports)	RPC	01-Dec-12	15-Dec-12

## **CARRIER PROGRESS REPORTS**

Attached to this NITF Progress Report are the individual Progress Reports submitted by the following Carriers (CO Code Holders):

- Bell Canada (including Bell Mobility, Bell West & GT Group Telecom)
- Distributel Communications Ltd
- Globility
- Iristel
- MTS Communications Inc (including MTS Allstream)

- Rogers Communications and Fido Solutions
- Shaw Telecom Inc
- TELUS (including TELUS Mobility & TELUS Integrated Communications)
- Westman Communications Group

The known TSPs that did not submit a progress report to the NITF are:

- Les.Net
- Provincial Tel. Inc

The NITF is not aware of any other current or future TSPs that may decide to operate in the affected NPA prior to the relief date.

### **NETWORK IMPLEMENTATION PLAN PROGRESS**

The NITF is following the schedule in the RIP for this NPA (see Attachment 1). All network implementation activities are proceeding according to the schedule contained in the Relief Implementation Plan (RIP).

Two carriers have identified their decision to use alternate means of advising consumers in lieu of the network announcement used during the Permissive 7/10 dialing period (from 29 July 2012 to 19 October 2012). The NITF has no additional concerns to identify at this time and no major problems have been identified to date or are foreseen that could jeopardize implementation of relief in accordance with the current Relief Implementation Plan.

However, the NITF advises that there are 2 known TSPs that did not submit a progress report to the NITF. It is expected that those TSPs will submit their reports directly to the CRTC.

Submitted by:

Stephen Lau  
Chair NITF

**RELIEF IMPLEMENTATION SCHEDULE**  
**NPA 204 Relief**  
**(Implementation of Mandatory 10-Digit Local Dialing and Overlay NPA)**

Item	Task or Event	PRIME	START	END
1	CNA identifies NPA exhaust and notifies by e-mail CRTC staff, CSCN, NANPA & CISC that the NPA will exhaust within the future six year time period	CNA		23-Mar-09
2	CNA declares Jeopardy Condition in NPA 204	CNA		23-Mar-09
3	CRTC issues Public Notice regarding RPC Ad Hoc CISC, Interested Parties list and code rationing	CRTC		28-May-09
4	CNA holds NPA 204 Stakeholder conference call to discuss 11 year advancement of Projected Exhaust Date to September 2010	CNA		16-Apr-09
5	CNA announces the date for the initial NPA Relief Planning face-to-face meeting & requests contributions	CNA		10-Nov-09
6	CNA completes and distributes IPD to RPC	CNA		05-Jun-09
7	RPC participants review IPD & submit contributions to RPC	RPC	05-Jun-09	16-Apr-10
8	CNA suspends Jeopardy Condition in NPA 204	CNA		22-Sep-09
9	CNA chairs initial RPC meeting to start development of PD, RIP & PL, & schedules future meetings/conference calls including creation & consultation with CATF and NITF	CNA & RPC	12-Jan-10	13-Jan-10
10	CNA chairs subsequent RPC meetings/conference calls to finalize PD & RIP	CNA & RPC	13-Jan-10	02-Jun-10
11	CNA re-declares Jeopardy Condition as PED advanced by 3+ yrs	CNA		05-May-10
12	CNA forwards PD and, possibly, RIP to the CISC and CRTC for approval	CNA		02-Jun-10
13	Special Types of Telecommunications Service Users (911 PSAPs, alarm companies, ISPs, paging companies, etc.) to identify any concerns to RPC & CRTC	Special Users	28-May-09	02-Jun-10
14	CRTC issues Telecom Decision approving the Relief Method, Relief Date, New NPA & RIP	CRTC		18-Aug-10
15	Task Forces, TSPs and users implement relief (starts at CRTC approval of RIP and ends on Relief Date)	TSPs	18-Aug-10	03-Nov-12
16	All TSPs to develop and file individual consumer awareness programs with the CRTC (may be done collectively by Telecommunications Alliance) (starts at CRTC approval of RIP and should be completed about 24 months prior to the Relief Date)	TSPs	18-Aug-10	04-Nov-10
17	CNA prepares and issues media release (in coordination with Telecommunications Alliance) (may start at CRTC approval of RIP and should be issued at least 18 months prior to the Relief Date)	CNA	18-Aug-10	05-May-11
18	CNA submits PL and RIP to NANPA (should be submitted at least 18 months prior to the Relief Date)	CNA		05-May-11

<b>Item</b>	<b>Task or Event</b>	<b>PRIME</b>	<b>START</b>	<b>END</b>
19	NANPA receives and posts PL to NANPA website (should be posted at least 12 months prior to Relief Date and within 2 weeks of receipt from the CNA)	NANPA	05-May-11	19-May-11
20	Task Forces, TSPs and users implement relief (starts at CRTC approval of RIP and ends on the Relief Date)	Task Forces, TSPs & Users	18-Aug-10	03-Nov-12
21	All TSPs implement consumer awareness activities (starts with filing of Consumer Awareness Programs with the CRTC and is completed on the Relief Date)	TSPs	04-Nov-10	03-Nov-12
22	All TSPs to notify all customers (including residence, business & special customers) of the need to transition from 7D to 10D local dialing and the new overlay NPA (may start with the filing of Consumer Awareness Programs with the CRTC and all customers should be notified by at least 18 months prior to the Relief Date)	TSPs	04-Nov-10	05-May-11
23	TSPs to submit Progress Report #1 to NITF and CATF (starts after completion date for all TSPs to notify their customers and requires 2 weeks)	TSPs	05-May-11	19-May-11
24	NITF and CATF develop & submit Progress Report #1 to RPC (linked to TSP reports to NITF and CATF)	NITF & CATF	19-May-11	02-Jun-11
25	RPC submits Progress Report #1 to CISC/CRTC (linked to NITF and CATF reports)	RPC	02-Jun-11	16-Jun-11
26	Telcordia TRA database updates to add exchanges to new overlay NPA (starts on the date that the PL is posted to the NANPA web site and must be completed by 6 months prior to the Relief Date)	Telcordia TRA	19-May-11	04-May-12
27	All Telecommunications Service Users (including Special Users, 911 PSAPs, alarm companies, ISPs, paging companies, etc.) to implement changes to their telecom equipment & systems to accommodate the transition to 10-digit local dialing and the new NPA (starts on CRTC approval of RIP and ends on the Relief Date)	Telecom Service Users	18-Aug-10	03-Nov-12
28	Payphone Providers Reprogram Payphones (starts on CRTC approval of RIP and ends on the Relief Date)	Payphone Providers	18-Aug-10	03-Nov-12
29	TSPs and database owners/operators to modify systems and industry databases (starts on CRTC approval of RIP and ends on the Relief Date)	TSPs & Database Owners	18-Aug-10	03-Nov-12
30	Operator Services & Directory Assistance Readiness (starts on CRTC approval of RIP and ends on the Relief Date)	TSPs	18-Aug-10	03-Nov-12
31	Directory Publisher Readiness for overlays (ability to identify the NPA in telephone numbers in the directory published after the Overlay NPA is activated) (starts on CRTC approval of RIP and ends on the Relief Date)	Directory Publishers	18-Aug-10	03-Nov-12
32	9-1-1 PSAP Systems and Databases Readiness (starts on CRTC approval of RIP and ends on the Relief Date)	PSAPS & TSPs	18-Aug-10	03-Nov-12
33	9-1-1 TSP Readiness (starts on CRTC approval of RIP and ends on the Relief Date)	TSPs	18-Aug-10	03-Nov-12
34	ISCP & Service Order Systems Readiness (starts on CRTC approval of RIP and ends on the Relief Date)	TSPs	18-Aug-10	03-Nov-12

<b>Item</b>	<b>Task or Event</b>	<b>PRIME</b>	<b>START</b>	<b>END</b>
35	International Gateway Switch Translations Readiness for new NPA (starts on CRTC approval of RIP and ends on the Relief Date)	Int'l TSPs	18-Aug-10	03-Nov-12
36	Canadian Local Number Portability Consortium (CLNPC) Database Readiness for new NPA (starts on CRTC approval of RIP and ends on the Relief Date)	CLNPC & NPAC	18-Aug-10	03-Nov-12
37	Toll Free SMS Database Readiness for new NPA (starts on CRTC approval of RIP and ends on the Relief Date)	Toll TSPs	18-Aug-10	03-Nov-12
38	ISCP & Service Order Systems Readiness (starts on CRTC approval of RIP and ends on the Relief Date)	TSPs	18-Aug-10	03-Nov-12
39	TSPs apply for Test CO Codes in new NPA (applications may be submitted no more than 6 months and no less than 66 days prior to the start date for the Inter-Carrier Testing Period) (Section 7.16.4 Canadian RP GL)	TSPs	30-Oct-11	24-Feb-12
40	Develop Inter-Carrier Network Test Plans and prepare for testing (individual TSPs to make arrangements in accordance with interconnection agreements) (may start on CRTC approval of RIP and must be completed by start date for the Inter-Carrier Testing Period)	NITF & TSPs	18-Aug-10	30-Apr-12
41	All international and domestic TSPs must activate the new NPA in their networks by the start date for the Inter-Carrier Testing Period	TSPs		30-Apr-12
42	Date by which TSPs must route all calls using 10-digit signalling (i.e., cease use of 7-digit signaling) for local traffic sent to and received from other TSPs (must be completed by the start date for the Inter-Carrier Testing Period) (TSPs may, but are not obligated to, negotiate special routing arrangements on a bilateral basis if required)	TSPs		30-Apr-12
43	Activation date for Overlay NPA Test CO Codes and Test Numbers in network (should be completed by the start date for the Inter-Carrier Testing Period)	TSPs		30-Apr-12
44	Inter-Carrier Testing Period (subject to Inter-Carrier Network Test Plans) (starts about 3 months prior to the start date for the 7- to 10-Digit Dialing transition period, or about 3 months prior to the Relief Date, and ends about 1 month after the Relief Date)	NITF & TSPs	30-Apr-12	03-Dec-12
45	Phase-in of 7- to 10-Digit Dialling Transition Period announcements (starts about 3 months prior to Relief Date)	TSPs	29-Jul-12	05-Aug-12
46	TSPs to submit Progress Report #2 to NITF and CATF (starts 2 weeks after Phase-in of 7- to 10-Digit Dialling Transition Period announcements )	TSPs	19-Aug-12	02-Sep-12
47	NITF and CATF develop & submit Progress Report #2 to RPC (linked to TSP reports to NITF and CATF)	NITF & CATF	02-Sep-12	16-Sep-12
48	RPC submits Progress Report #2 to CISC/CRTC (linked to NITF and CATF reports)	RPC	16-Sep-12	30-Sep-12

<b>Item</b>	<b>Task or Event</b>	<b>PRIME</b>	<b>START</b>	<b>END</b>
49	Phase-in of mandatory 10-digit dialling announcements (occurs over 1 week and should be completed at least 1 week prior to Relief Date to address any problems that may arise)	TSPs	20-Oct-12	27-Oct-12
50	Relief Date (earliest date when CO Codes in new NPA may be activated)			03-Nov-12
51	TSPs submit Final Report to CATF and NITF (starts on Relief Date and provides 2 weeks for preparation & submission)	TSPs	03-Nov-12	17-Nov-12
52	NITF and CATF develop & submit Final Progress Report to RPC (linked to TSP reports to NITF and CATF)	NITF & CATF	17-Nov-12	01-Dec-12
53	RPC submits Final Progress Report to CISC/CRTC (linked to NITF and CATF reports)	RPC	01-Dec-12	15-Dec-12
54	TSPs disconnect Test Codes & Numbers, and submit Part 1 form to return Test Codes (starts 1 month after Relief Date and allows 1 month for completion)	TSPs	03-Dec-12	02-Jan-13
55	TSPs change Mandatory 10-Digit Dialling Announcement to standard announcement (mandatory announcement is required for a minimum of 3 months) (removal starts about 3 months after Relief Date and must be completed within 1 month)	TSPs	01-Feb-13	03-Mar-13



**Bell Mobility, Bell West & GT Group Telecom**

**NPA 204 Relief**

**PROGRESS REPORT TO THE NETWORK IMPLEMENTATION TASK FORCE (NITF)  
(Implementation of 10-Digit Local Dialling & NPA Code 431 Overlay)**

**16 May 2011**

## **PROGRESS REPORT**

Bell Mobility, Bell West and GT Group Telecom (Bell) submit this Progress Report to the NITF with the understanding that it will be attached to the NITF Progress Report to the Relief Planning Committee (RPC).

This progress report provides an update on the status of activities to implement 10-digit local dialling and new overlay NPA Code 431 in the Numbering Plan Area (NPA) currently served by NPA Code 204.

Bell is following the schedule in the RIP and reports that all network implementation activities are proceeding according to the schedule contained in the RIP. This includes general network readiness, the assignment of test CO Codes and establishment of test numbers to facilitate network and billing testing, and all modifications required to systems and processes.

Bell has no concerns to identify at this time and no major problems are foreseen that could jeopardize implementation of relief in accordance with the Relief Implementation Plan.

Laurie Bowie  
Manager – Network Planning  
Bell Canada



Distributel Communications Limited  
300 - 177 Nepean Street  
Ottawa ON  
K2P 0B4

May 6, 2011

**NPA 204 First Progress Report to the Network Implementation Task Force (NITF)**

Distributel Communications Limited (Distributel) submits this first progress report to the Network Implementation Task Force (NITF) to provide an update on the status of its activities in preparation for the implementation of the new overlay NPA Code 431 for the region currently served by NPA Code 204.

Distributel is following the schedule within the Relief Implementation Plan for NPA 204. Distributel reports that it is on target to meet the dates established in the RIP. Distributel has no concerns to report at this time.

Diane Dolan  
Distributel Communications Limited



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12 May 2011

Mr. Stephen Lau  
NITF Chair NPA 204 RPC

Sent by e-mail: Stephen.Lau@mtsallstream.com

Dear Mr. Lau:

**Subject: *NPA 204 Relief Implementation Plan – Consumer Awareness Program***

1- Globility Communications Corporation (GCC) does not deal with end customers. It provides service-enabling capabilities to registered resellers, who in turn deal with their end customers.

2- As advised in its prior letter dated letter dated 4 November 2010, GCC has communicated with the resellers who use the above-noted capabilities, and has been assured that they understand the consumer awareness requirements and timelines contained in the Relief Implementation Plan approved by the Commission in Telecom Decision CRTC 2010-711, *CISC consensus report – Changes to the relief implementation plan for area code 204 in Manitoba* and will comply with them.

Yours truly,

Tom Wong  
Team Lead, Network Planning  
Globility Communications Corp.

**\*End of Document\***

**NPA 204 Relief**  
**PROGRESS REPORT TO THE NETWORK IMPLEMENTATION TASK FORCE (NITF)**  
**(Implementation of 10-Digit Local Dialling & NPA Code 431 Overlay)**  
**19 May 2011**

**PROGRESS REPORT**

Iristel submits this Progress Report to the NITF to provide an update on the status of activities to implement 10-digit local dialling and new overlay NPA Code 431 in the Numbering Plan Area (NPA) currently served by NPA Code 204.

Iristel is following the schedule in the RIP and reports that all network implementation activities are proceeding according to the schedule contained in the RIP. This includes general network set up and all modifications required to systems and processes.

Andreea Badea

Regulatory Affairs

Iristel



# MTS/Allstream

**NPA 204 Relief**

**PROGRESS REPORT TO THE NETWORK IMPLEMENTATION TASK FORCE (NITF)  
(Implementation of 10 Digit Local Dialing & NPA Code 431 Overlay)**

**May 30, 2011**

## **PROGRESS REPORT**

**MTS/Allstream submits this Progress Report to the NITF to provide an update on the status of its activities in preparation for the implementation of the new overlay NPA 431.**

**MTS/Allstream is following the schedule in the Relief Implementation Plan (RIP) and reports that all network implementation activities are proceeding according to the schedule. This includes general network readiness, the assignment of test CO Codes and establishment of test numbers to facilitate network and billing testing, and all modifications required to systems and processes**

**Please note that permissive dialing announcements are not supported on some of our switching platforms within NPA 204 and MTS Allstream is undertaking an alternative customer awareness process in accordance to CRTC Regulatory Policy 2009-156, section 13.**

**MTS Allstream has no other concerns at this time and no major problems are foreseen that could jeopardize implementation of relief in accordance with the Relief Implementation Plan.**

**Stephen Lau  
Voice Planner  
MTS Allstream Inc.**



May 19, 2011

**PROGRESS REPORT TO THE NETWORK IMPLEMENTATION TASK FORCE (NITF)**

NPA 204

Rogers submits this progress report to the NITF to provide an update on the status of its activities to implement the new overlay NPA 431.

Rogers is following the schedule in the Relief Implementation Plan (RIPs) for NPA 204. The Company advises that all activities are being implemented in accordance with the described schedule of NITF activities identified in the Relief Implementation Plan.

Prepared by – Jean-Michel Dupuis, Public Services Coordinator



**May 18, 2011**

**PROGRESS REPORT TO THE NETWORK IMPLEMENTATION TASK FORCE (NITF) FOR  
NPA's 204 and 431**

Shaw Telecom G.P. (Shaw) submits this progress report to the NITF to provide an update on the status of its activities to implement 10 digit local dialing in NPA's 204 and 431.

Shaw is following the schedule in the Relief Implementation Plans (RIPs) for NPA 204 and new overlay NPA 431. Shaw is in position to meet the dates established for mandatory ten digit dialing in NPA's 204 and 431 as set out by the Commission.

Please note that permissive dialing announcements are not supported on our switching platforms within this NPA therefore Shaw is undertaking an alternative customer awareness process. Shaw will open the second NPA 431 for service exchange areas in NPA 204 in accordance to the NITF schedule and has no other concerns to identify.

Thank you,

Peter Heinemeyer  
Shaw Communications Inc.



## **TELUS Mobility & TELUS Integrated Communications**

### **NPA 204 Relief (Implementation of 10-Digit Local Dialling and New NPA Code 431 Distributed Overlay of NPA 204)**

#### **PROGRESS REPORT TO THE NETWORK IMPLEMENTATION TASK FORCE (NITF) 18 May 2011**

#### **PROGRESS REPORT**

The Relief Implementation Plan (RIP) for NPA 204 requires periodical progress reports by each Telecommunication Service Provider (TSP) operating in the NPA and by the Network Implementation Task Forces (NITF) established for NPA 204 Relief Project.

TELUS Mobility and TELUS Integrated Communications submit this Progress Report to the NITF with the understanding that it will be attached to the NITF Progress Report to the Relief Planning Committee (RPC).

This progress report provides an update on the status of activities to implement 10-digit local dialling and new overlay NPA Code 431 in the Numbering Plan Area (NPA) currently served by NPA Code 204.

TELUS is following the schedule in the RIP and reports that all network implementation activities are proceeding according to the schedule contained in the RIP. This includes general network readiness and all modifications required to systems and processes.

TELUS has no concerns to identify at this time and no major problems are foreseen that could jeopardize implementation of relief in accordance with the Relief Implementation Plan.

Olena Bilozerska  
Network Planning Manager  
TELUS



May 18, 2011

PROGRESS REPORT TO THE NETWORK IMPLEMENTATION TASK FORCE (NITF)  
(Implementation of Mandatory 10-Digit Local Dialling and New Overlay NPA 431)

Westman Communications Group (Westman) submits this Progress Report to the NITF with the understanding that it will be attached to the NITF Progress Report to the Relief Planning Committee (RPC).

This progress report provides an update on the status of activities to implement 10-digit local dialling and new overlay NPA Code 431 in the Numbering Plan Area (NPA) currently served by NPA Code 204.

Westman is following the schedule in the RIP and reports that all network implementation activities are proceeding according to the schedule contained in the RIP. This includes general network readiness, the assignment of test CO Codes and establishment of test numbers to facilitate network and billing testing, and all modifications required to systems and processes.

Westman has no concerns to identify at this time and no major problems are foreseen that could jeopardize implementation of relief in accordance with the Relief Implementation Plan.

Rob Bazilewich  
Chief Technology Officer

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